



## Board of Directors Meeting

December 14, 2023

5:15 p.m. on Zoom Conferencing & Rio Bravo Country Club, 15200 Casa Club Drive, Bakersfield, CA 93306 (recorded)

### \_\_\_ Agenda & Management Summary

X Minutes

<u>No.</u>	<u>Item Description</u>	<u>Ref.</u>	<u>Discussion</u>	<u>Action</u>
1	<b><u>Commencement of Meeting</u></b>			Quorum met. Meeting started at 4:40 p.m.
1.a	Meeting Agenda Presentation / Pre-Meeting Adjustments to Agenda			<b>This meeting's only action was approval of payments in Item 3.e. All other agenda items will be re-presented at the January 11, 2024, meeting. Additionally, there was discussion, but not action, as indicated below in Item 2.a.2, Open Floor. The approved vendor billing invoices are attached to these minutes.</b>
1.b	Call to Order – Roll Call of Directors & Delegates		<b><u>Board of Directors</u></b>	
			Fred Wiley, President (FW)	Present



Phil Crosby, Vice President & CFO (PC)	Present
Bill Slocumb, Secretary (BS)	Present

**Delegates**

Montagna HOA by and through Stephen Greenfield	Present via Zoom 3:50
Rio Vista HOA by and through Craig Michaud or Raj Doshi	RD present via Zoom 3:45; CM present 5:10
Rio Vista Estates HOA by and through Skip Staley or Art Mijarez	SS Present.
Shayan Capital, LLC (20); Kona Crown Holdings, LLC (25%); Falcon T Investments, LLC (25); and Lakewood Parkway, LLC (30) by Kris Pinero	Not Present
Estates of Rio Bravo HOA by and through	Not Present



The Manors by and through Johnny Duenas	
Rio Bravo Country Club, LLC by and through Randy Steinert	Not Present

**Guest(s)**

Kelly Lucas (RBGCMHOA), Charmine Rowe, D. Schmitz	Present
Rio Bravo Fairways by and through Scott Johnson	Not Present
Rio Bravo Golf Course Master HOA by and through Tony Martinez	Not Present
Casa Club HOA by and through Ken Schmitz	Present
Mario Valenzuela, Sarah Rivera, Manager	MV Present

1.c Approval of the October 12, 2023, Meeting Minutes.

2. **New Business**



2.a New Items, Floor Items & Open Discussion

1. Open Floor

As to Item 2.a.1, FW summarized remaining issues with non-annexed associations / participants and goal to meet with each in early 2024. Various questions and answers ensued with primary focus on Casa Club and RBCA. Disagreement remains but the discussion was productive, and further discussions in 2024 may lead to resolution(s). MV to provide report on actual payments made to RBCA for 2023.

2. RBCC Settlement / Escrow Status

As to Item 2.a.2, FW indicated meeting limited to vendor payments, and discussion. FW provided update on settlement and closing of escrow with RBCC.

2.b Next Meeting:

Thursday, January 11, 2024, at 5:15 p.m. at Rio Bravo Country Club, 15200 Casa Club Drive, Bakersfield, CA 93306 and/or via Zoom Conferencing





3. **Financial & Accounting**

Consent Items designated with a “C.”

- 3.a Financial Summary – account C \$ 86,097.26 Chase Operating Account  
balances as of October 12, 2023. \$ 52,006.90 Chase Savings Account  
-----  
\$138,104.16
- 3.b Chase Bank Checking Activity, C \$96,183.20 – 11/30/23  
Operating Account, \$72,382.98 – 10/31/23  
Reconciliation, and Bank  
Statement for account ending Non-redacted version available in BOD files.  
5572. Reconciliation report  
through 11/30/23 and  
10/31/2023.
- 3.c Chase Bank Savings Activity, C \$52,006.90 – 11/30/23  
Reconciliation, and Bank \$52,006.48 – 10/31/23  
Statement for account ending Non-redacted version available in BOD files.  
5761. Reconciliation report  
through 11/30/23 and  
10/31/2023.
- 3.d Financial Report for October and C Profit & Loss [Accrual – Cash]  
November 2023. Statement of Cash Flows



Balance Sheet [Accrual – Cash]  
Budget to Expense – through year end  
[Accrual - Cash]

3.e Outgoing Funds

RATIFICATION – Utilities/Dwelling Live

As to Item 3.e, PC motioned to approve  
Outgoing Funds (1-27). BS 2nd. All in  
favor.

- C 1. \$323.12 on 11/3/23 PG&E  
(9301712956-5 Guard Station & Street  
\*combined\*) Electronic Payment
- C 2. \$371.73 on 10/3/23 PG&E  
(9301712956-5 Guard Station & Street  
\*combined\*) Electronic Payment
- C 3. \$45.77 on 11/7/23 to California Water  
Service (account 5814588888)  
Electronic Payment
- C 4. \$48.60 on 10/10/23 to California  
Water Service (account 5814588888)  
Electronic Payment
- C 5. \$104.52 on 11/8/23 to TelPlex (guard  
phone)
- C 6. \$104.25 on 10/6/23 to TelPlex (guard  
phone)
- C 7. \$113.48 on 11/6/23 to Spectrum  
(guard internet)
- C



- C 8. \$113.48 on 10/6/23 to Spectrum  
(guard internet)
- C 9. \$661.64 on 11/8/23 to DwellingLive  
(monthly service)
- C 10. \$661.64 on 10/10/23 to DwellingLive  
(monthly service)

CHECKS TO RATIFY

- C 11. \$8,730.00 to R. Stanley Security  
(Invoice 20076, 11/16/23 through  
11/30/23)
- C 12. \$8,730.00 to R. Stanley Security  
(Invoice 20051, 11/1/23 through  
11/15/23)
- C 13. \$5,238.00 to R. Stanley Security  
(Invoice 20028, 10/16/23 through  
10/31/23)
- C 14. \$8,730.00 to R. Stanley Security  
(Invoice 20004, 10/1/23 through  
10/15/23)
- C 15. \$400.00 to Irineo Izazga  
(reimbursement on claim)

C CHECKS TO DISBURSE



- C 16. \$282.23 to Elite Maintenance & Tree Service (11/18/23 Invoice 10202033, Flowers)
- C 17. \$282.23 to Elite Maintenance & Tree Service (11/15/23 Invoice 10202015, Flowers)
- C 18. \$2,200.00 to Elite Maintenance & Tree Service (11/15/23 Invoice 10201950, 2" line replacement)
- C 19. \$600.00 to Elite Maintenance & Tree Service (10/31/23 Invoice 10201999, rye grass)
- C 20. \$976.75 to Elite Maintenance & Tree Service (9/30/23 Invoice 44610, monthly landscaping)
- C 21. \$1,689.61 HOA Management Solutions, Inc. (November 2023 services/reimbursements)
- C 22. \$1,803.70 HOA Management Solutions, Inc. (October 2023 services/reimbursements)
- C 23. \$200.00 to Aurelio Hernandez (Janitorial December 2023)
- C 24. \$200.00 to Aurelio Hernandez (Janitorial November 2023)



- C 25. \$51.99 to Orkin Pest Control, Invoice 252084325, 11/6/23 pest control
  - C 26. \$51.99 to Orkin Pest Control, Invoice 249155484, 9/25/23 pest control
  - C 27. \$702.37 to Beaumont Tashjian, Invoice 149875, 10/31/23, legal services
  - C
- 3.f Other Administrative / Financial Items
- 1. Casa Club Billing ■
  - 2. Rio Bravo Fairways Security Gate Billing ■
  - 3. PG&E Rebill case ID 6509951392 (placeholder)
  - 4. Lien Assessments
4. **Regular & Ongoing Business**
- 4.a Operational Items
    - 1. Rodeo Project Update
  - 4.b Roadway Maintenance Report
    - 1. GPM Proposal (placeholder only)
  - 4.c Landscape Maintenance Report
  - 4.d Board Education & Training
    - 1. Davis-Sterling Newsletter Links



4.e Prior Executive Session Summary

5. **Security Gate Business**

5.a Security Gate Report

1. Notable Activity
2. Gate Repairs Status
3. The Manors Security Gate ■
4. Cost Sharing Agreement – Guard ■

**Adjournment of Meeting**

Time: 6:00 p.m.

Meeting ended.

Δ Symbol notates an update to listed item on the posted agenda prior to meeting.

■ Symbol notates items also set for discussion in Executive Session



Notes:

1. Unless indicated, a quorum has been determined to exist if minutes are approved for the respective meeting date indicated.
2. Section 6 are kept separate and confidential from Sections 1 through 5. Only the Board can release such information.
3. Incoming and Outgoing Correspondences: General, Billing, and other general correspondences, billings, and communications are not posted for meetings but are available for inspection as required by law. Correspondences bearing key relevance to upcoming meetings are listed in agenda.
4. For simplicity, initials of Board, Delegate, & Management members are used.
5. Supporting documents, if any, are placed in order of the appropriate section, 1 through 6, with supporting documents for the Appendices and Supplements placed in section 6.
6. Supplemental information to be provided at BOD meeting if it becomes available.
7. Items “Retained on agenda” because an open question or issue remains unresolved or because of a repetitive nature per Board directive.
8. Certain information may be redacted in part because of privacy or other reasons per director of Board but is available for inspection as required by law.

**2023 RBCA GOALS**

Date Achieved:	Goal Description
Not Completed	1. Acquire management control of secondary back gate and enhance RBCA community security.
Not Completed	2. Acquire the requisite easements from RBCC on all public areas.
Not Completed	3. Complete a cost sharing agreement with non-annexed associations for Guard services.
Not Completed	4. Register RBCA to receive notices of any development projects affecting Rio Bravo Community with City of Bakersfield.
Not Completed	5. Future Entry Gates to be under RBCA.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 11/14/2023  
Due Date: 12/01/2023

001

## Service For:

RIO BRAVO PROPERTIES  
Please see details page.

## Your Account Summary

Amount Due on Previous Statement	\$323.12
Payment(s) Received Since Last Statement	-323.12
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$340.83

**Total Amount Due by 12/01/2023 \$340.83**

### Questions about your bill?

Business Specialist available:  
Mon-Fri: 7am to 6pm  
1-800-468-4743  
www.pge.com/MyEnergy

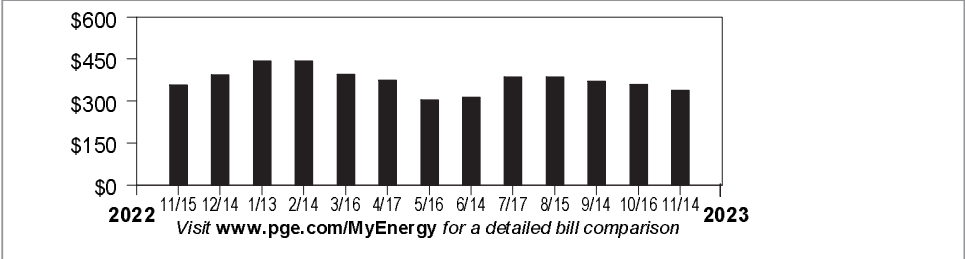
### Ways To Pay

www.pge.com/waystopay

### Your Enrolled Programs

Peak Day Pricing Plan

### Electric Monthly Billing History



## Important Messages

**Streetlight rate adjustments** If there have been streetlight installs, removals or modifications in your area during your billing cycle, the total amount billed will include prorated charges based on these adjustments. If you have any questions or would like more information regarding your streetlight bill, please call **1-800-743-5000**.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number: **9301712956-5** Due Date: **12/01/2023** Total Amount Due: **\$340.83**

Amount Enclosed:  
\$ [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

RIO BRAVO PROPERTIES  
14500 CASA CLUB DR  
C/O RBCA  
BAKERSFIELD, CA 93306-9506

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 11/14/2023  
Due Date: 12/01/2023

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

### Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/).

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Demand charge:** Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

**Time-of-use electric prices** are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

**Wildfire Fund Charge:** Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

**Power Charge Indifference Adjustment (PCIA):** The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit [www.pge.com/cca](http://www.pge.com/cca).

**Wildfire Hardening Charge:** PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: [www.pge.com/tariffs/assets/pdf/tariffbook/ELEC\\_PRELIM\\_JF.pdf](http://www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf).

**Recovery Bond Charge/Credit:** Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

**See the table reflecting "Your Electric Charges Breakdown" on the last page**

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

### Update My Information (English Only) Ways To Pay

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 9301712956-5**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone \_\_\_\_\_ Primary Email \_\_\_\_\_

- **Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 11/14/2023  
Due Date: 12/01/2023

003

## Details of Electric Charges

10/16/2023 - 11/13/2023 (29 billing days)

Service For: INTER MIRAMONTE & CASA  
Service Agreement ID: 9301712581 GOLF GATE HOUSE  
Rate Schedule: B6 Bus Low Use Alt  
Enrolled Programs: Peak Day Pricing Plan

## Service Information

Meter # 1009279798  
Total Usage 481.577700 kWh  
Serial Z  
Rotating Outage Block 50

### 10/16/2023 – 11/13/2023

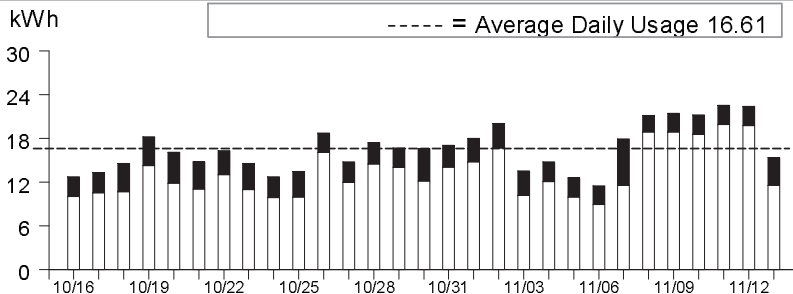
Customer Charge	29 days @ \$0.32854	\$9.53
Energy Charges		
Peak	93.670400 kWh @ \$0.35631	33.38
Off Peak	387.907300 kWh @ \$0.31272	121.31
Energy Commission Tax		0.14
Bakersfield Franchise Surcharge		1.64

**Total Electric Charges \$166.00**

### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
21.36	15.03	16.61

## Electric Usage This Period: 481.577700 kWh, 29 billing days



	Usage	Energy Charges
Peak <sup>1</sup>	19.45%	\$33.38
Off Peak <sup>2</sup>	80.55%	\$121.31
Super Off Peak <sup>3</sup>	0.00%	\$0.00

<sup>1</sup>Peak: Year-round, Daily, 4:00pm-9:00pm  
<sup>2</sup>Off Peak: Summer, 6/1-9/30, Daily, 9:00pm-4:00pm  
 Winter, 10/1-2/28, Daily, 9:00pm-4:00pm  
 Winter, 3/1-5/31, Daily, 9:00pm-9:00am and 2:00pm-4:00pm  
<sup>3</sup>Super Off Peak: Winter, 3/1-5/31, Daily, 9:00am-2:00pm



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 11/14/2023  
Due Date: 12/01/2023

004

## Details of Electric Charges

10/17/2023 - 11/14/2023 (29 billing days)

Service For: 15200 CASA CLUB DR  
Service Agreement ID: 9308245212  
Rate Schedule: LS1-A PG&E-Owned Street and Highway Lighting

### 10/17/2023 – 10/31/2023

Charges - per lamp per month <sup>1</sup>		
HPSV 120-V 70 Watt (15 days)	10 Lamps @ \$15.41500	\$79.73
HPSV 120-V 100 Watt (15 days)	1 Lamps @ \$18.84100	9.75
Energy Commission Tax		0.05
Bakersfield Franchise Surcharge		0.89

### 11/01/2023 – 11/14/2023

Charges - per lamp per month <sup>1</sup>		
HPSV 120-V 70 Watt (14 days)	10 Lamps @ \$15.41500	\$74.42
HPSV 120-V 100 Watt (14 days)	1 Lamps @ \$18.84100	9.10
Energy Commission Tax		0.05
Bakersfield Franchise Surcharge		0.84

**Total Electric Charges** **\$174.83**

<sup>1</sup> Lamp charges are prorated for the number of days in each month

### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
11.03	11.03	11.03



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 9381712956-5  
Statement Date: 11/14/2023  
Due Date: 12/01/2023

005

## Your Electric Charges Breakdown (from page 2)

Generation	\$103.85
Transmission	28.69
Distribution	183.41
Electric Public Purpose Programs	14.34
Nuclear Decommissioning	1.08
Wildfire Fund Charge	4.26
Recovery Bond Charge	4.23
Recovery Bond Credit	-4.23
Wildfire Hardening Charge	1.95
Competition Transition Charges (CTC)	0.22
Energy Cost Recovery Amount	-0.58
Taxes and Other	3.61
<b>Total Electric Charges</b>	<b>\$340.83</b>



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 10/16/2023  
Due Date: 11/02/2023

006

## Service For:

RIO BRAVO PROPERTIES  
Please see details page.

## Questions about your bill?

Business Specialist available:  
Mon-Fri: 7am to 6pm  
1-800-468-4743  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Your Enrolled Programs

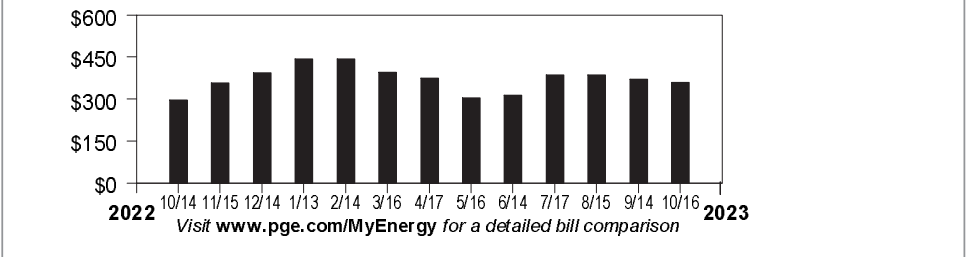
Peak Day Pricing Plan

## Your Account Summary

Amount Due on Previous Statement	\$371.73
Payment(s) Received Since Last Statement	-371.73
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$361.89
Electric Adjustments	-38.77

**Total Amount Due by 11/02/2023 \$323.12**

## Electric Monthly Billing History



## Important Messages

**Streetlight rate adjustments** If there have been streetlight installs, removals or modifications in your area during your billing cycle, the total amount billed will include prorated charges based on these adjustments. If you have any questions or would like more information regarding your streetlight bill, please call **1-800-743-5000**.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99909301712956500000361890000032312



Account Number: **9301712956-5** Due Date: **11/02/2023** Total Amount Due: **\$323.12**

Amount Enclosed:

\$

RIO BRAVO PROPERTIES  
14500 CASA CLUB DR  
C/O RBCA  
BAKERSFIELD, CA 93306-9506

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



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www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 10/16/2023  
Due Date: 11/02/2023

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### Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

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**Power Charge Indifference Adjustment (PCIA):** The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit [www.pge.com/cca](http://www.pge.com/cca).

**Wildfire Hardening Charge:** PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: [www.pge.com/tariffs/assets/pdf/tariffbook/ELEC\\_PRELIM\\_JF.pdf](http://www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf).

**Recovery Bond Charge/Credit:** Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

**See the table reflecting "Your Electric Charges Breakdown" on the last page**

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

### Update My Information (English Only)      Ways To Pay

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 9301712956-5**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone \_\_\_\_\_ Primary Email \_\_\_\_\_

- **Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 10/16/2023  
Due Date: 11/02/2023

008

## Details of Electric Charges

09/14/2023 - 10/15/2023 (32 billing days)

Service For: INTER MIRAMONTE & CASA  
Service Agreement ID: 9301712581 GOLF GATE HOUSE  
Rate Schedule: B6 Bus Low Use Alt  
Enrolled Programs: Peak Day Pricing Plan

### 09/14/2023 – 09/30/2023

Customer Charge	17 days @ \$0.32854	\$5.59
Energy Charges		
Peak	60.962100 kWh @ \$0.60300	36.76
Off Peak	194.128300 kWh @ \$0.34538	67.05
PDP Program Details		
Peak Usage Credits	60.962100 kWh @ -\$0.06358	-3.88
Event Day Charges	2.949900 kWh @ \$0.60000	1.77
Energy Commission Tax		0.08
Bakersfield Franchise Surcharge		1.07

### 10/01/2023 – 10/15/2023

Customer Charge	15 days @ \$0.32854	\$4.93
Energy Charges		
Peak	50.683200 kWh @ \$0.35631	18.06
Off Peak	175.173600 kWh @ \$0.31272	54.78
Energy Commission Tax		0.07
Bakersfield Franchise Surcharge		0.78

**Total Electric Charges \$187.06**

#### Usage For This Period's Event Days (4PM to 9PM)

09/26/2023 2.949900 kWh

#### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
15.08	15.56	15.03

## Service Information

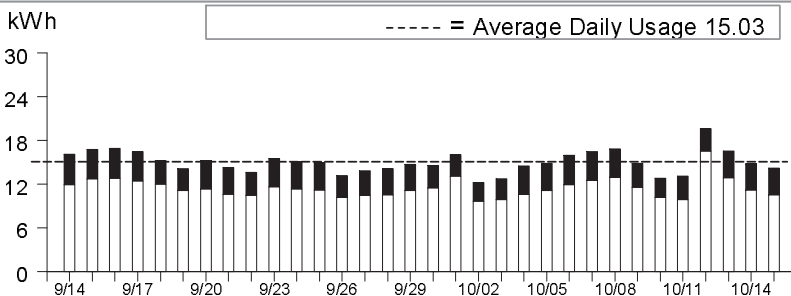
Meter # 1009279798  
Total Usage 480.947200 kWh  
Serial Z  
Rotating Outage Block 50

## Additional Messages

### CA Climate Credit -

You received a Climate Credit on this month's electric bill. For more information about this California Climate Credit, visit [www.cpuc.ca.gov/smallbusinessclimatecredit](http://www.cpuc.ca.gov/smallbusinessclimatecredit)

## Electric Usage This Period: 480.947200 kWh, 32 billing days



	Usage	Energy Charges
■ Peak <sup>1</sup>	23.21%	\$54.82
□ Off Peak <sup>2</sup>	76.79%	\$121.83
■ Super Off Peak <sup>3</sup>	0.00%	\$0.00

<sup>1</sup>Peak: Year-round, Daily, 4:00pm-9:00pm

<sup>2</sup>Off Peak: Summer, 6/1-9/30, Daily, 9:00pm-4:00pm  
Winter, 10/1-2/28, Daily, 9:00pm-4:00pm

Winter, 3/1-5/31, Daily, 9:00pm-9:00am and 2:00pm-4:00pm

<sup>3</sup>Super Off Peak: Winter, 3/1-5/31, Daily, 9:00am-2:00pm



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 10/16/2023  
Due Date: 11/02/2023

009

## Details of Electric Charges (continued)

Service For: INTER MIRAMONTE & CASA  
Service Agreement ID: 9301712581 GOLF GATE HOUSE

### Adjustments

CA Climate Credit	-\$38.39
CA Climate Credit City Franchise Surcharge Adj	-0.38
<b>Total Adjustments</b>	<b>-\$38.77</b>

009





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9301712956-5  
Statement Date: 10/16/2023  
Due Date: 11/02/2023

010

## Details of Electric Charges

09/15/2023 - 10/16/2023 (32 billing days)

Service For: 15200 CASA CLUB DR

Service Agreement ID: 9308245212

Rate Schedule: LS1-A PG&E-Owned Street and Highway Lighting

### 09/15/2023 – 10/16/2023

Charges - per lamp per month <sup>1</sup>

HPSV 120-V 70 Watt	10 Lamps @ \$15.41500	\$154.15
HPSV 120-V 100 Watt	1 Lamps @ \$18.84100	18.84
Energy Commission Tax		0.11
Bakersfield Franchise Surcharge		1.73

**Total Electric Charges \$174.83**

<sup>1</sup> Lamp charges are prorated for the number of days in each month

### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
11.03	11.03	11.03



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 9301712956-5  
Statement Date: 10/16/2023  
Due Date: 11/02/2023

011

Your Electric Charges Breakdown (from page 2)	
Generation	\$117.10
Transmission	29.75
Distribution	189.30
Electric Public Purpose Programs	14.70
Nuclear Decommissioning	1.13
Wildfire Fund Charge	4.42
Recovery Bond Charge	4.40
Recovery Bond Credit	-4.40
Wildfire Hardening Charge	2.01
Competition Transition Charges (CTC)	0.23
Energy Cost Recovery Amount	-0.59
Taxes and Other	3.84
<b>Total Electric Charges</b>	<b>\$361.89</b>



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www.calwater.com

012

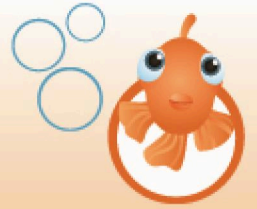
**Customer:** GOLF COURSE GATEHOUSE  
**Account Number:** 5814588888  
**Billing Date:** 11/15/23

**Bakersfield  
Customer Center:**

3725 S. "H" Street  
Bakersfield, CA 93304-6538  
(661) 837-7200  
M-F 8:30 a.m. – 5:00 p.m.  
Pay-By-Phone 888-598-9824

**CUSTOMER MESSAGES**

Cal Water is committed to providing our customers with quality, service, and value. If you ever have questions about your water supply, water quality, or conservation, please contact your local Customer Center.



**Account summary**

Prior Balance	\$45.77
Payment Received - 11/06/23	-\$45.77
Prior Unpaid Balance	\$0.00
Current Cal Water Services	\$45.77
<b>Total Amount Due 12/04/23</b>	<b>\$45.77</b>

**Automatic payment will be applied on 12/04/23**

**We're Here for You**

For nearly 100 years, California Water Service has been dedicated to providing our customers a reliable supply of safe, clean drinking water. While a lot has changed in 100 years, our commitment to customers has not.



Today, our team members continue to serve you with:

- 24/7 emergency support
- Customer service from 7 a.m. to 7 p.m. (Monday through Friday)
- At-home visits
- 24/7 online account access

Learn more at: [www.calwater.com/HereForYou](http://www.calwater.com/HereForYou)

**Estamos aquí para usted**

Durante casi 100 años, California Water Service se ha dedicado a ofrecer a nuestros clientes un suministro fiable de agua potable, limpia y segura. Aunque muchas cosas han cambiado en 100 años, nuestro compromiso con los clientes sigue siendo el mismo.

Actualmente, los miembros de nuestro equipo continúan atendiendo con:

- Atención de emergencia las 24 horas del día, los 7 días de la semana
- Servicio de atención al cliente de 7 a.m. a 7 p.m. (de lunes a viernes)
- Visitas a domicilio
- Acceso a su cuenta en línea las 24 horas del día, los 7 días de la semana

Obtenga más información en: [es.calwater.com/HereForYou](http://es.calwater.com/HereForYou)

For detailed definitions of each line item, please see page 2.

Bill continued on page 3

RETURN THIS PORTION WITH PAYMENT | PLEASE MAKE CHECKS PAYABLE TO CALIFORNIA WATER SERVICE

**THANK YOU!**



**Account Number**

5814588888

**Billing Date**

11/15/23

**Automatic payment will be applied as scheduled**

BK M-12

BK

GOLF COURSE GATEHOUSE  
RIO BRAVO COMMUNITY ASSOCIATION  
15200 CASA CLUB DR  
BAKERSFIELD CA 93306-0000

Return Address:  
CALIFORNIA WATER SERVICE  
PO BOX 7229  
San Francisco, CA 94120-7229

0000008581458888800004577011152306

## What do these charges on my bill mean?

### CPUC Fee

The CPUC fee is set by, collected for, and sent to the California Public Utilities Commission (CPUC) to cover the costs of oversight by the CPUC. The CPUC's engineers, financial analysts, utility experts, and consumer advocates are responsible for ensuring that you receive good service and setting rates that are based upon the actual costs of delivering a clean, reliable water supply to your home or business.

### WRAM

The Water Revenue Adjustment Mechanism (WRAM) breaks the link between water sales and utility revenues. This is important because it enables Cal Water and its customers to achieve conservation targets while still ensuring that the utility has the resources necessary to provide a reliable supply of high-quality water. Here's how it works: After a thorough review process, the California Public Utilities Commission (CPUC) sets rates that allow Cal Water to cover its fixed and variable operating expenses, based on sales projections for the coming years. If water sales in a particular district are higher than projected when the rates were set, the customers receive a refund. If water sales in a particular district are lower than projected, the customers pay a surcharge. Cal Water does not earn a profit on these fixed and variable operating expenses—they are passed through to customers on a dollar-for-dollar basis. Cal Water is only allowed to earn a return on capital that is invested in water system infrastructure, and this return is a very small percentage of the total water bill.

### Service Charge

Although the service charge is based upon your meter size, it is not a "meter charge." The service charge covers a portion of the fixed costs of having a clean, reliable water supply ready to be delivered to your home or business 24 hours per day, seven days per week. These fixed costs include the costs of the wells, pipes, pumps, water quality processes, and people that are required, whether you actually use the water or not. The service charge increases for larger meters because the larger your meter, the more water your home or business would typically need.

### Other Charges or Credits

"Other Charges or Credits" are small, temporary surcharges or credits that have been authorized by the CPUC due to unique conditions in your area, such as completion of a water system upgrade that isn't included in your rate or a change in the cost of electricity required to pump water to your home or business. Because these are typically small, we combine them on your bill. You can find a list of all current surcharges and credits on our web site at [www.calwater.com/rates](http://www.calwater.com/rates).

### Public Purpose Programs

The "Public Purpose Programs" charge is a nominal fee approved by the CPUC to assist customers who have difficulty paying their water bill, either because they meet low-income qualifications or because they live in economically challenged communities where the costs of providing water are significantly higher than average. Although it is typically pennies per customer, the Public Purpose Programs charge makes a real difference to customers in need.

### For Water Bills Only

This bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing.

If you believe there is an error on your bill or have a question about your service, please call Cal Water's Customer Center at (661) 837-7200.

If you are not satisfied with Cal Water's response, submit a complaint to the CPUC by visiting [www.cpuc.ca.gov/complaints](http://www.cpuc.ca.gov/complaints). Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

**Telephone** (800) 649-7570 (8:30 a.m. to 4:30 p.m., Monday through Friday)  
**Mail** California Public Utilities Commission, Consumer Affairs Branch  
 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial **711** to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free, language-specific numbers below to be routed to the California Relay Service provider.

Type of Call	TTY/VCO/HCO to Voice	Voice to TTY/VCO/HCO	From or to Speech-to-Speech
Language	English and Spanish	English and Spanish	English and Spanish
Toll-free 800 number	(800) 735-2929 or (800) 855-3000	(800) 735-2922 or (800) 855-3000	(800) 854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service on.

Bill Tear Off Back



Account Number: 5814588888

Billing Date: 11/15/23

014

### CUSTOMER MESSAGES

For text telephone (TTY) services, call 559-625-4889.



**Service Address:** Rio Bravo Gatehouse, Bakersfield, CA 93306

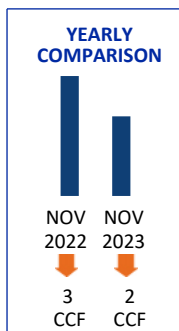


### Cal Water services detail

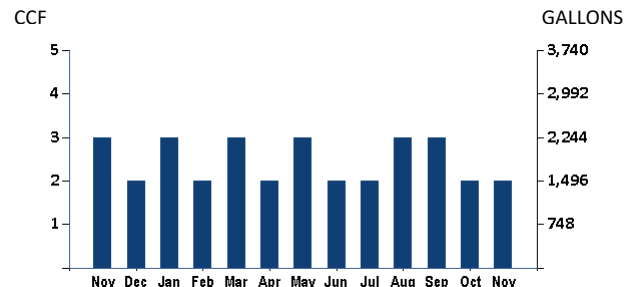
from 10/17/23 - 11/14/23

1" service charge	\$40.72
2.00 CCF at \$2.337 per CCF	\$4.67
WRAM charges or credits	\$0.60
CPUC Fee	\$0.35
Other Charges & Credits	-\$2.07
Public Purpose Programs	\$1.50

**Charges, Fees and Taxes Total \$45.77**



### Water service detail



1 CCF is 100 cubic feet (748 gallons)

### METER #: 16651897

Current	Previous	Total Use
<b>Date</b> 11/14/23	<b>Date</b> 10/16/23	2 CCF/ 1,496 Gallons
<b>Read</b> 112	<b>Read</b> 110	

**Next Scheduled Read Date: 12/14/23**



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[www.calwater.com](http://www.calwater.com)

015

**Customer:** GOLF COURSE GATEHOUSE  
**Account Number:** 5814588888  
**Billing Date:** 10/17/23

**Bakersfield  
 Customer Center:**

3725 S. "H" Street  
 Bakersfield, CA 93304-6538  
 (661) 837-7200  
 M-F 8:30 a.m. – 5:00 p.m.  
 Pay-By-Phone 888-598-9824

**CUSTOMER MESSAGES**

Cal Water is committed to providing our customers with quality, service, and value. If you ever have questions about your water supply, water quality, or conservation, please contact your local Customer Center.



**Account summary**

Prior Balance	\$48.60
Payment Received - 10/09/23	-\$48.60
Prior Unpaid Balance	\$0.00
Current Cal Water Services	\$45.77
<b>Total Amount Due 11/06/23</b>	<b>\$45.77</b>

**Automatic payment will be applied on 11/06/23**

**Do We Have Your Current Email Address?**

Don't miss urgent water quality updates and other important information about your water service! Make sure you stay informed by providing your most current email address.

If you have set up a free online account at [www.calwater.com](http://www.calwater.com), you can easily update your contact information through the customer portal. Don't have an online account? You can still update your contact information online by visiting [ccu.calwater.com](http://ccu.calwater.com) and entering your account number and ZIP code.

**Bakersfield District Water Conservation Progress\***

- July consumption decreased 12.5%
- August consumption decreased 11.8%

**¿Tenemos su dirección de correo electrónico actual?**

No se pierda las actualizaciones urgentes sobre la calidad del agua y otra información importante sobre su servicio de agua. Asegúrese de mantenerse informado comunicándonos su dirección de correo electrónico más reciente.

Si ha creado una cuenta en línea gratuita en [es.calwater.com](http://es.calwater.com), puede actualizar fácilmente su información de contacto a través del portal del cliente. ¿No tiene una cuenta en línea? Puede actualizar su información de contacto en línea visitando [ccu.calwater.com](http://ccu.calwater.com) e ingresando su número de cuenta y código postal.

**Progreso en la conservación del agua del distrito de Bakersfield\***

- El consumo de julio disminuyó 12.5%
- El consumo de agosto disminuyó 11.8%

\*Compared to 2020 / En comparación con 2020

For detailed definitions of each line item, please see page 2.

Bill continued on page 3

RETURN THIS PORTION WITH PAYMENT | PLEASE MAKE CHECKS PAYABLE TO CALIFORNIA WATER SERVICE

THANK YOU!



**Account Number**

5814588888

**Billing Date**

10/17/23

**Automatic payment will be applied as scheduled**

BK M-12

BK

GOLF COURSE GATEHOUSE  
 RIO BRAVO COMMUNITY ASSOCIATION  
 15200 CASA CLUB DR  
 BAKERSFIELD CA 93306-0000

Return Address:  
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000000858145888800004577010172305

015  
 Page 1 of 3

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**Mail** California Public Utilities Commission, Consumer Affairs Branch  
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Type of Call	TTY/VCO/HCO to Voice	Voice to TTY/VCO/HCO	From or to Speech-to-Speech
Language	English and Spanish	English and Spanish	English and Spanish
Toll-free 800 number	(800) 735-2929 or (800) 855-3000	(800) 735-2922 or (800) 855-3000	(800) 854-7784

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Bill Tear Off Back



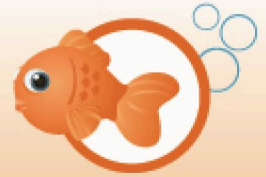
Account Number: 5814588888

Billing Date: 10/17/23

017

### CUSTOMER MESSAGES

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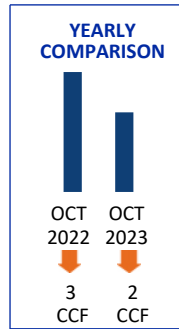


**Service Address:** Rio Bravo Gatehouse, Bakersfield, CA 93306

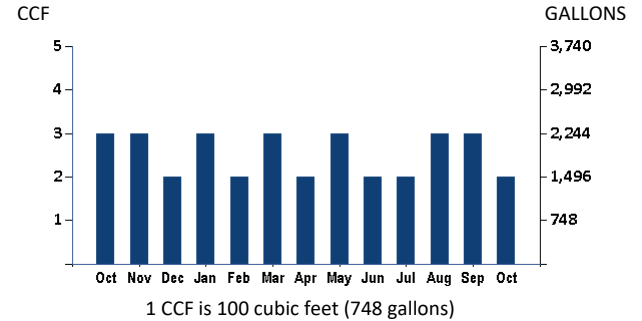


### Cal Water services detail from 9/16/23 - 10/16/23

1" service charge	\$40.72
2.00 CCF at \$2.337 per CCF	\$4.67
WRAM charges or credits	\$0.60
CPUC Fee	\$0.35
Other Charges & Credits	-\$2.07
Public Purpose Programs	\$1.50
<b>Charges, Fees and Taxes Total</b>	<b>\$45.77</b>



### Water service detail



**METER #: 16651897**

Current	Previous	Total Use
Date 10/16/23	Date 09/15/23	2 CCF/ 1,496 Gallons
Read 110	Read 108	

**Next Scheduled Read Date: 11/14/23**





16830 VENTURA BLVD STE 350  
ENCINO, CA 91436-1716

**Remittance Section**

**Account Number:** 018 160965  
**Invoice Date:** December 14, 2023  
**Invoice Number:** 160965231214  
**Payment Due Date:** December 25, 2023  
**Balance Due:** \$105.59

*Do not send payment. Your bank account will be drafted automatically.*

RIO BRAVO COMMUNITY ASSOCIATION CLUB  
 ATTN: MARK HALL  
 14500 CASA CLUB DR  
 BAKERSFIELD, CA 93306-9506

**DO NOT SEND PAYMENT - YOUR  
 BANK ACCOUNT WILL BE DRAFTED  
 AUTOMATICALLY**



**Important Messages**

Telplex Communications proudly offers personalized services for your business, including:

- 100% U.S. based, live Customer Service
- Personal Account Managers
- No Phone Trees
- Discounts on supplies from Office Depot/Office Max
- Ask us about our social Media Promotions & Refer A Friend Contest!
- Ask us about other services that can help your business like Business VoIP, Business Internet, and Mobile Phones!
- Telplex Communications has 99% customer satisfaction. If you have a problem, we have a solution

Remember you are still receiving **100 FREE MINUTES** of local toll and domestic long distance calling each and every month! All of your local calls are FREE as well!

Did you know Telplex Communications can be your mobile service provider as well? Avoid the long lines and call us to get your new Apple iPhone!!! Telplex Communications offers the latest Smartphones and Tablets, including iPhones, the Samsung Galaxy, iPads, Samsung Tablets, plus the latest Mobile Hotspot Devices. All the devices are activated and delivered directly to your business and ready to use!!!

**CALL NOW TO ORDER  
 888.479.2770**

Account Number	Invoice Date	Due Date
160965	December 14, 2023	December 25, 2023

**Account Summary**

**Previous Account Activity**

Previous Balance	104.52
Payments & Credits	-109.39
Balance Forward	-4.87

**New Account Activity**

Late Charges	0.00
Usage Charges	1.00
Debits	0.00
One Time Charges	0.00
Monthly Charges	97.42
Taxes & Surcharges	12.04
Current Month Charges	110.46

**TOTAL BALANCE DUE 105.59**

160965

Current	30 days	60 days	90 days	Total
110.46	0.00	0.00	0.00	105.59

# ENROLL IN AUTOPAY TODAY!





019

**\*No More Late Payments**

**\*No Finance Charges**

**\*No Interruption in Service**

**\*All while earning miles or other benefits if you have a rewards credit card!**

We accept the following credit cards for payment:        

**Please choose one:**  **AutoPay**  **One-Time Only**

Cardholder Name: \_\_\_\_\_ Title: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ V-Code: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Amount Authorized (One-Time Only): \$ \_\_\_\_\_ Signature: \_\_\_\_\_

\*By signing above, you are agreeing to the standard terms and conditions for credit card payments located on our website. For a full description, please go to [www.telplex.com](http://www.telplex.com).

**GO PAPERLESS!** Email Address: \_\_\_\_\_

**Automatic Withdrawal from Checking** (IMPORTANT: Please enclose a copy of a voided check.)

Please use automatic withdrawal from checking for all future charges  Please use automatic withdrawal from checking this time only

Amount Authorized \$ \_\_\_\_\_ Signature: \_\_\_\_\_

## How to reach customer care

- By Phone: 1-888-479-2770 • By Fax: 1-818-380-7081
- For Inquiries by Mail: 16830 Ventura Blvd., Suite 350, Encino, CA 91436
- For Payments by Check: 16830 Ventura Blvd., Suite 350, Encino, CA 91436
- For e-Mail Inquiries: [customerservice@mailtelplex.com](mailto:customerservice@mailtelplex.com)

## Terms and Conditions

**Your bill is due upon the due date**, and is delinquent if payment is not received by the due date. A late charge is incurred for services rendered when not paid by the due date. Previous balances are subject to a late charge of 1.5%, calculated monthly, without deduction for payments or credits made during the period. The annualized late charge is 18%. **If payment is not received by the due date, your service may be disconnected. A reconnection fee and all outstanding charges will be due prior to reconnection. A security deposit may also be required to reactivate disconnected service.**

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The terms, conditions and charges that apply to all your detariffed services are available by contacting our business office at (888) 479-2770 or online at [www.telplex.com](http://www.telplex.com). Important limits of liability apply, including that we are not liable for indirect or consequential damages (such as lost profits or any other economic loss) and direct damages for affected services, including, but not limited to, 911 services.

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Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/ HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

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Thank you for choosing Telplex Communications as your local and/or long distance phone company.

019 019-139072

Local & Long Distance Usage			
	Length	Calls	Amount
<b>Switched Outbound</b>			
InterState Call	35.0	32	1.40
IntraLata Call	17.0	17	1.36
IntraState Call	62.0	59	4.96
<b>Total Usage</b>	<b>114.0</b>	<b>108</b>	<b>7.72</b>
<b>Discounts</b>			
VIP Credit for 100 FREE Minutes			-6.72
		<b>Total Discount</b>	<b>-6.72</b>
		<b>Billed Usage Total</b>	<b>1.00</b>

Payments & Credits		
Date Paid	Description	Amount
11/6/2023	ACH Payment Received	-104.52
11/27/2023	Prompt Payment Discount	-4.87
	<b>Total</b>	<b>-109.39</b>

Recurring Charges	
Description	Amount
<b>Charges for (661) 871-5613 (12/15/2023 - 1/14/2024)</b>	
Basic Local Service CA-558	58.00
Call Waiting- FREE	0.00
Call Waiting ID (B)	0.00
Caller ID (B)	0.00
Call Forwarding Variable (B)	0.00
Directory Listing (B)	10.50
	<b>Total</b>
	<b>68.50</b>

Federal Regulatory Fees	
Description	Amount
<b>Account Charges</b>	
Regulatory Access Fee	1.89
<b>Charges for (661) 871-5613</b>	
Local No. Portability	4.58
Federal Line Charge CA	4.88
Federal Reg Fee	5.13
Federal Access Fee CA	7.24
USF Carrier Cost Recovery Fee	5.20
	<b>Total</b>
	<b>28.92</b>

Taxes & Fees	
Description	Amount
<b>Federal</b>	
FEDERAL UNIVERSAL SERVICE FUND	8.34
FEDERAL COST RECOVERY FEE	1.35
FEDERAL EXCISE TAX	0.32
<b>State</b>	
CA P.U.C. FEE	0.54

Taxes & Fees	
Description	Amount
CA EMERG TEL. USERS SURCHARGE	0.30
CA PUBLIC PURPOSE PROGRAM FEE	1.11
CA 988 SURCHARGE	0.08
<b>Total</b>	<b>12.04</b>

<i>Summary of Usage By Origination Number</i>								
Number	Calls	Minutes	Amount	Number	Calls	Minutes	Amount	
(661) 871-5613	108	114.0	1.00					

**Call Details For Switched Outbound**

**Call Details For Switched Outbound**

Date	Time	City	St	Number	Length	Amount
<b>6618715613</b>						
10/28	09:51 AM	LANCASTER	CA	(661) 886-0047	1	0.08
	10:54 AM	DENVER	CO	(720) 480-2681	1	0.04
	01:32 PM	SCRM NORTH	CA	(916) 664-0022	1	0.08
	03:57 PM	DENTON	TX	(940) 206-5460	1	0.04
	04:23 PM	SCRM NORTH	CA	(916) 664-0022	1	0.08
	05:03 PM	DENTON	TX	(940) 206-5460	1	0.04
	05:12 PM	HOUSTON	TX	(832) 681-0166	1	0.04
	07:32 PM	DENTON	TX	(940) 206-5460	1	0.04
	07:33 PM	PHOENIX	AZ	(623) 606-8138	1	0.04
	07:33 PM	DENTON	TX	(940) 206-5460	1	0.04
	08:35 PM	PALM SPGS	CA	(760) 219-8555	1	0.08
10/29	09:39 AM	RIDGECREST	CA	(760) 382-4754	1	0.08
	05:25 PM	LONG BEACH	CA	(562) 706-2091	1	0.08
10/30	04:46 PM	DELANO	CA	(661) 553-9167	1	0.08
	06:01 PM	LOUISVILLE	KY	(502) 356-8250	1	0.04
10/31	05:15 AM	LOUISVILLE	KY	(502) 356-8250	1	0.04
	11:24 AM	FONTANA	CA	(909) 561-0009	1	0.08
	11:24 AM	FONTANA	CA	(909) 561-7180	1	0.08
	06:00 PM	PALM SPGS	CA	(760) 219-8555	1	0.08
	06:01 PM	PALM SPGS	CA	(760) 218-3482	1	0.08
	06:02 PM	PALM SPGS	CA	(760) 219-8555	1	0.08
11/01	03:56 PM	CLYDE	OH	(419) 603-2851	1	0.04
	04:42 PM	LONG BEACH	CA	(562) 706-2091	1	0.08
	04:52 PM	MEMPHIS	TN	(901) 490-8069	1	0.04
11/02	09:12 AM	PLDL PLDL	CA	(661) 433-5816	1	0.08
	12:49 PM	DELANO	CA	(661) 553-9167	1	0.08
	05:00 PM	BELLEVUE	WA	(425) 466-4307	1	0.04
	05:01 PM	RENTON	WA	(425) 902-9856	3	0.12
	11:23 PM	LONG BEACH	CA	(562) 706-2091	1	0.08
11/03	09:26 AM	BEVERLYHLS	CA	(310) 435-4921	1	0.08
11/04	09:26 AM	MONTROSE	CO	(970) 596-9940	1	0.04
	10:03 AM	DELANO	CA	(661) 709-8221	1	0.08
	12:48 PM	EARLIMART	CA	(661) 344-0064	1	0.08
11/05	07:36 AM	VAN NUYS	CA	(818) 437-7009	1	0.08
	12:07 PM	LOUISVILLE	KY	(502) 356-8250	1	0.04
11/07	09:49 AM	MEMPHIS	TN	(901) 490-8069	1	0.04
	03:36 PM	VAN NUYS	CA	(818) 205-5035	2	0.16
11/08	08:06 AM	MEMPHIS	TN	(901) 490-8069	1	0.04
	08:06 AM	MEMPHIS	TN	(901) 634-0383	1	0.04
	03:36 PM	HOUSTON	TX	(832) 681-0166	1	0.04
11/09	06:42 AM	SARASOTA	FL	(941) 320-9764	1	0.04
	08:56 AM	SANBARBARA	CA	(805) 698-8422	1	0.08
	09:15 AM	FONTANA	CA	(909) 561-0009	1	0.08
	01:02 PM	FRESNO	CA	(559) 903-5893	1	0.08
	02:03 PM	SCRM NORTH	CA	(916) 664-0022	1	0.08
11/10	05:40 PM	SALINAS	CA	(408) 968-9574	1	0.08
11/11	08:38 AM	DENTON	TX	(940) 206-5460	1	0.04
	08:39 AM	LOSANGELES	CA	(323) 791-1043	1	0.08
	09:40 AM	LOSANGELES	CA	(323) 791-1043	1	0.08
	11:16 AM	LOUISVILLE	KY	(502) 356-8250	1	0.04
11/12	10:58 AM	WHITTIER	CA	(562) 447-4854	1	0.08
	04:35 PM	SANCLARNEW	CA	(661) 714-4868	2	0.16
11/13	03:08 PM	BELLEVUE	WA	(425) 466-4307	1	0.04
	04:41 PM	LOSANGELES	CA	(323) 791-1043	1	0.08
	05:04 PM	LOSANGELES	CA	(323) 791-1043	1	0.08
	05:39 PM	SANCLARNEW	CA	(661) 714-4868	2	0.16
11/14	08:09 AM	DELANO	CA	(661) 370-7051	1	0.08
	01:23 PM	LOSANGELES	CA	(323) 351-4125	1	0.08
	01:24 PM	LOSANGELES	CA	(323) 791-1043	1	0.08
	04:16 PM	MCFARLAND	CA	(661) 543-4315	1	0.08
	05:58 PM	TEHACHAPI	CA	(661) 972-3786	1	0.08
	10:36 PM	ANTIOCH	CA	(925) 848-5440	1	0.08
11/15	06:53 AM	MCFARLAND	CA	(661) 667-1093	1	0.08
	05:34 PM	FONTANA	CA	(909) 561-0009	1	0.08
11/16	12:11 PM	DUBLINSNRM	CA	(925) 336-6014	1	0.08
	12:12 PM	CONCORD	CA	(925) 771-9600	1	0.08
11/17	08:44 AM	STOCKTON	CA	(209) 401-8515	1	0.08
	08:45 AM	ANGELSCAMP	CA	(209) 728-7565	1	0.08
11/18	08:05 AM	DENTON	TX	(940) 206-5460	1	0.04

Date	Time	City	St	Number	Length	Amount
<b>6618715613 (continued...)</b>						
	10:02 AM	TEHACHAPI	CA	(661) 972-3786	1	0.08
	01:19 PM	MONTROSE	CO	(970) 596-9940	1	0.04
	05:57 PM	DELANO	CA	(661) 370-7051	1	0.08
11/19	11:26 AM	SHAFTER	CA	(661) 910-2003	1	0.08
	04:27 PM	HOUSTON	TX	(832) 681-0166	1	0.04
	05:28 PM	CMTN GRDN	CA	(562) 818-6658	1	0.08
	06:07 PM	SAN RAFAEL	CA	(628) 667-5552	1	0.08
	07:12 PM	SAN JOSE W	CA	(408) 401-1371	1	0.08
	07:13 PM	SAN JOSE W	CA	(408) 606-0176	1	0.08
11/20	08:40 AM	EARLIMART	CA	(661) 344-0064	1	0.08
	09:34 AM	DELANO	CA	(661) 709-8221	1	0.08
	02:37 PM	SAN JOSE W	CA	(408) 401-1371	1	0.08
11/21	12:18 PM	POWAY	CA	(858) 243-5267	1	0.08
	12:40 PM	SAN JOSE W	CA	(408) 606-0176	1	0.08
	03:29 PM	SAN JOSE W	CA	(408) 401-1371	1	0.08
11/22	01:25 PM	SAN JOSE W	CA	(408) 401-1371	1	0.08
	03:51 PM	LOUISVILLE	KY	(502) 356-8038	2	0.08
	04:32 PM	MEMPHIS	TN	(901) 490-8069	1	0.04
	05:27 PM	LONG BEACH	CA	(562) 706-2091	1	0.08
11/23	07:56 AM	MCFARLAND	CA	(661) 543-4315	1	0.08
	08:19 AM	MCFARLAND	CA	(661) 667-1093	1	0.08
	03:54 PM	STOCKTON	CA	(209) 401-8515	1	0.08
	03:55 PM	ANGELSCAMP	CA	(209) 728-7565	1	0.08
	04:23 PM	STOCKTON	CA	(209) 401-8515	1	0.08
	06:31 PM	COLVILLE	WA	(509) 675-8566	1	0.04
	08:31 PM	ANTIOCH	CA	(925) 848-5440	1	0.08
11/24	08:44 AM	PALM SPGS	CA	(760) 218-3482	1	0.08
11/25	08:06 AM	DENTON	TX	(940) 206-5460	1	0.04
	08:55 AM	RIDGECREST	CA	(760) 382-4754	1	0.08
	12:49 PM	LOUISVILLE	KY	(502) 356-8038	1	0.04
	12:55 PM	EARLIMART	CA	(661) 344-0064	1	0.08
	03:34 PM	LONG BEACH	CA	(562) 472-3882	1	0.08
	03:34 PM	LOSANGELES	CA	(323) 351-4125	1	0.08
11/26	10:06 AM	LOUISVILLE	KY	(502) 356-8038	1	0.04
	11:09 AM	SAN JOSE W	CA	(408) 401-1371	1	0.08
	11:10 AM	SAN JOSE W	CA	(408) 606-0176	1	0.08
	06:42 PM	CANOGAPARK	CA	(818) 620-0659	1	0.08
11/27	11:29 PM	TEHACHAPI	CA	(661) 972-3786	1	0.08
11/28	06:57 AM	FRESNO	CA	(559) 903-5893	1	0.08
Subtotal for (661) 871-5613						
Itemized Calls: 108 Length: 114.0 Amount: 7.72						
Subtotal for Switched Outbound						
Itemized Calls: 108 Length: 114.0 Amount: 7.72						



16830 VENTURA BLVD STE 350  
ENCINO, CA 91436-1716

**Remittance Section**

**Account Number:** 023 160965  
**Invoice Date:** November 14, 2023  
**Invoice Number:** 160965231114  
**Payment Due Date:** November 25, 2023  
**Balance Due:** \$104.52

*Do not send payment. Your bank account will be drafted automatically.*

RIO BRAVO COMMUNITY ASSOCIATION CLUB  
 ATTN: MARK HALL  
 14500 CASA CLUB DR  
 BAKERSFIELD, CA 93306-9506

**DO NOT SEND PAYMENT - YOUR  
 BANK ACCOUNT WILL BE DRAFTED  
 AUTOMATICALLY**



**Important Messages**

Telplex Communications proudly offers personalized services for your business, including:

- 100% U.S. based, live Customer Service
- Personal Account Managers
- No Phone Trees
- Discounts on supplies from Office Depot/Office Max
- Ask us about our social Media Promotions & Refer A Friend Contest!
- Ask us about other services that can help your business like Business VoIP, Business Internet, and Mobile Phones!
- Telplex Communications has 99% customer satisfaction. If you have a problem, we have a solution

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**CALL NOW TO ORDER**

Account Number	Invoice Date	Due Date
160965	November 14, 2023	November 25, 2023

**Account Summary**

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Previous Balance	104.25
Payments & Credits	-109.12
Balance Forward	-4.87

**New Account Activity**

Late Charges	0.00
Usage Charges	0.00
Debits	0.00
One Time Charges	0.00
Monthly Charges	97.42
Taxes & Surcharges	11.97
Current Month Charges	109.39
<b>TOTAL BALANCE DUE</b>	<b>104.52</b>

160965

Current	30 days	60 days	90 days	Total
109.39	0.00	0.00	0.00	104.52

# ENROLL IN AUTOPAY TODAY!





024

**\*No More Late Payments**

**\*No Finance Charges**

**\*No Interruption in Service**

**\*All while earning miles or other benefits if you have a rewards credit card!**

We accept the following credit cards for payment:        

**Please choose one:**  **AutoPay**  **One-Time Only**

Cardholder Name: \_\_\_\_\_ Title: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ V-Code: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Amount Authorized (One-Time Only): \$ \_\_\_\_\_ Signature: \_\_\_\_\_

\*By signing above, you are agreeing to the standard terms and conditions for credit card payments located on our website. For a full description, please go to [www.telplex.com](http://www.telplex.com).

**GO PAPERLESS!** Email Address: \_\_\_\_\_

**Automatic Withdrawal from Checking** (IMPORTANT: Please enclose a copy of a voided check.)

Please use automatic withdrawal from checking for all future charges  Please use automatic withdrawal from checking this time only

Amount Authorized \$ \_\_\_\_\_ Signature: \_\_\_\_\_

## How to reach customer care

- By Phone: 1-888-479-2770 • By Fax: 1-818-380-7081
- For Inquiries by Mail: 16830 Ventura Blvd., Suite 350, Encino, CA 91436
- For Payments by Check: 16830 Ventura Blvd., Suite 350, Encino, CA 91436
- For e-Mail Inquiries: [customerservice@mailtelplex.com](mailto:customerservice@mailtelplex.com)

## Terms and Conditions

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The terms, conditions and charges that apply to all your detariffed services are available by contacting our business office at (888) 479-2770 or online at [www.telplex.com](http://www.telplex.com). Important limits of liability apply, including that we are not liable for indirect or consequential damages (such as lost profits or any other economic loss) and direct damages for affected services, including, but not limited to, 911 services.

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Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/ HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

If you are planning a move, want to add internet service or a new line, or transfer an existing line to our service (including toll free numbers), please contact our business office at 1-888-479-2770 so we may assist you.

Thank you for choosing Telplex Communications as your local and/or long distance phone company.

024 Id-139072

Local & Long Distance Usage			
	Length	Calls	Amount
<b>Switched Outbound</b>			
InterState Call	22.0	21	0.88
IntraLata Call	17.0	17	1.36
IntraState Call	57.0	53	4.56
<b>Total Usage</b>	<b>96.0</b>	<b>91</b>	<b>6.80</b>
<b>Discounts</b>			
VIP Credit for 100 FREE Minutes			-6.80
		<b>Total Discount</b>	<b>-6.80</b>
		<b>Billed Usage Total</b>	<b>0.00</b>

Payments & Credits		
Date Paid	Description	Amount
10/4/2023	ACH Payment Received	-104.25
10/27/2023	Prompt Payment Discount	-4.87
	<b>Total</b>	<b>-109.12</b>

Recurring Charges	
Description	Amount
<b>Charges for (661) 871-5613 (11/15/2023 - 12/14/2023)</b>	
Call Waiting- FREE	0.00
Call Forwarding Variable (B)	0.00
Basic Local Service CA-558	58.00
Caller ID (B)	0.00
Call Waiting ID (B)	0.00
Directory Listing (B)	10.50
	<b>Total</b>
	<b>68.50</b>

Federal Regulatory Fees	
Description	Amount
<b>Account Charges</b>	
Regulatory Access Fee	1.89
<b>Charges for (661) 871-5613</b>	
USF Carrier Cost Recovery Fee	5.20
Federal Line Charge CA	4.88
Local No. Portability	4.58
Federal Access Fee CA	7.24
Federal Reg Fee	5.13
	<b>Total</b>
	<b>28.92</b>

Taxes & Fees	
Description	Amount
<b>Federal</b>	
FEDERAL EXCISE TAX	0.32
FEDERAL UNIVERSAL SERVICE FUND	8.30
FEDERAL COST RECOVERY FEE	1.33
<b>State</b>	
CA P.U.C. FEE	0.53



Taxes & Fees	
Description	Amount
CA EMERG TEL. USERS SURCHARGE	0.30
CA PUBLIC PURPOSE PROGRAM FEE	1.11
CA 988 SURCHARGE	0.08
<b>Total</b>	<b>11.97</b>

<b>Summary of Usage By Origination Number</b>								
Number	Calls	Minutes	Amount	Number	Calls	Minutes	Amount	
(661) 871-5613	91	96.0	0.00					

**Call Details For Switched Outbound**

**Call Details For Switched Outbound**

Date	Time	City	St	Number	Length	Amount
<b>6618715613</b>						
09/28	03:32 PM	SANCLARNEW	CA	(661) 714-4868	1	0.08
	03:33 PM	SANCLARNEW	CA	(661) 714-4868	1	0.08
	03:34 PM	SANCLARNEW	CA	(661) 713-7630	1	0.08
	03:34 PM	SANCLARNEW	CA	(661) 714-4868	1	0.08
	06:10 PM	SANCLARNEW	CA	(661) 714-4868	2	0.16
09/29	08:18 AM	SARASOTA	FL	(941) 320-9764	1	0.04
	08:58 AM	SANCLARNEW	CA	(661) 714-4868	1	0.08
09/30	02:04 PM	SANCLARNEW	CA	(661) 713-7630	1	0.08
	05:46 PM	NORWALK	CA	(562) 455-5747	1	0.08
	07:56 PM	DELANO	CA	(661) 375-5434	1	0.08
10/01	11:26 AM	HOUSTON	TX	(832) 681-0166	1	0.04
	03:03 PM	FONTANA	CA	(909) 561-0009	1	0.08
	04:39 PM	DELANO	CA	(661) 709-8221	1	0.08
	04:53 PM	DELANO	CA	(661) 375-5434	1	0.08
	04:53 PM	DELANO	CA	(661) 709-8221	1	0.08
	07:37 PM	SCRM NORTH	CA	(916) 664-0022	1	0.08
10/02	03:28 PM	PALM SPGS	CA	(760) 219-8555	1	0.08
10/03	12:01 PM	MEMPHIS	TN	(901) 490-8069	1	0.04
10/04	11:05 AM	ANTIOCH	CA	(925) 848-5440	1	0.08
10/05	11:44 AM	BEVERLYHLS	CA	(310) 435-4921	1	0.08
10/06	08:23 AM	STOCKTON	CA	(209) 401-8515	1	0.08
	07:56 PM	TEHACHAPI	CA	(661) 972-3786	1	0.08
10/07	07:05 AM	LOSANGELES	CA	(323) 791-1043	1	0.08
	09:42 AM	VAN NUYS	CA	(818) 437-7009	1	0.08
	11:10 AM	HOUSTON	TX	(832) 681-0166	1	0.04
	01:38 PM	ATLANTA NE	GA	(678) 794-9104	1	0.04
	06:52 PM	DELANO	CA	(661) 474-3203	1	0.08
	06:53 PM	DELANO	CA	(661) 474-3203	1	0.08
10/08	10:02 AM	LOSANGELES	CA	(323) 791-1043	1	0.08
	10:57 AM	VAN NUYS	CA	(818) 437-7009	1	0.08
	10:58 AM	VAN NUYS	CA	(818) 427-4562	1	0.08
	03:26 PM	ATLANTA NE	GA	(678) 794-9104	1	0.04
10/09	03:08 PM	SANBARBARA	CA	(805) 698-8422	2	0.16
	07:10 PM	DELANO	CA	(661) 553-9167	1	0.08
10/10	03:26 AM	DENVER	CO	(720) 480-2681	1	0.04
	10:32 AM	VTVL HSPR	CA	(760) 981-2540	1	0.08
	12:05 PM	FRESNO	CA	(559) 903-5893	1	0.08
	12:46 PM	SAN JOSE W	CA	(408) 401-1371	1	0.08
	01:56 PM	BEVERLYHLS	CA	(310) 435-4921	1	0.08
	05:32 PM	WHITTIER	CA	(562) 447-4854	1	0.08
10/11	08:01 AM	DENTON	TX	(940) 206-5460	1	0.04
	08:50 AM	SARASOTA	FL	(941) 320-9764	1	0.04
	11:14 AM	SANCLARNEW	CA	(661) 714-4868	1	0.08
	02:24 PM	HOUSTON	TX	(281) 546-7050	1	0.04
	02:25 PM	HOUSTON	TX	(832) 681-0166	1	0.04
	04:28 PM	SANCLARNEW	CA	(661) 714-4868	1	0.08
10/12	07:49 AM	SAN JOSE W	CA	(408) 391-0927	1	0.08
	07:49 AM	SAN JOSE W	CA	(408) 499-3854	1	0.08
10/13	08:15 AM	VAN NUYS	CA	(818) 427-4562	1	0.08
	08:25 AM	PLDL PLDL	CA	(661) 433-5816	1	0.08
	08:35 AM	MCFARLAND	CA	(661) 667-3605	1	0.08
	10:41 AM	DANBURY	CT	(203) 948-2169	1	0.04
	02:20 PM	DELANO	CA	(661) 709-8221	1	0.08
	02:22 PM	DELANO	CA	(661) 375-5434	1	0.08
	02:59 PM	MCFARLAND	CA	(661) 543-4315	1	0.08
	07:25 PM	MCFARLAND	CA	(661) 543-4315	1	0.08
10/14	06:57 AM	LOSANGELES	CA	(323) 791-1043	1	0.08
	07:33 AM	WATSONVL	CA	(831) 254-0257	1	0.08
	10:30 AM	HOUSTON	TX	(832) 681-0166	1	0.04
	10:34 AM	PLDL PLDL	CA	(661) 733-1548	1	0.08
	05:09 PM	SNMN SNMN	CA	(310) 403-0051	1	0.08
10/15	10:00 AM	BEVERLYHLS	CA	(310) 435-4921	1	0.08
10/16	01:47 PM	WATSONVL	CA	(831) 254-0257	1	0.08
10/17	10:38 AM	BEVERLYHLS	CA	(310) 435-4921	1	0.08
	03:49 PM	HOUSTON	TX	(832) 681-0166	1	0.04
	03:57 PM	HOUSTON	TX	(832) 681-0166	1	0.04
10/18	01:28 PM	BEVERLYHLS	CA	(310) 890-6044	1	0.08
10/19	10:04 AM	MEMPHIS	TN	(901) 490-8069	1	0.04
	12:34 PM	MEMPHIS	TN	(901) 490-8069	1	0.04

Date	Time	City	St	Number	Length	Amount
<b>6618715613 (continued...)</b>						
	02:45 PM	DELANO	CA	(661) 229-3010	1	0.08
	02:48 PM	FRESNO	CA	(559) 903-5893	1	0.08
	05:55 PM	BEVERLYHLS	CA	(310) 746-7822	3	0.24
10/20	08:41 AM	STOCKTON	CA	(209) 401-8515	1	0.08
10/21	06:55 AM	LOSANGELES	CA	(323) 791-1043	1	0.08
	01:32 PM	LOUISVILLE	KY	(502) 356-8250	2	0.08
	04:23 PM	HOUSTON	TX	(832) 681-0166	1	0.04
10/23	11:42 AM	MEMPHIS	TN	(901) 490-8069	1	0.04
	04:44 PM	VAN NUYS	CA	(818) 437-7009	1	0.08
	05:16 PM	TEHACHAPI	CA	(661) 972-3786	1	0.08
	06:09 PM	ANGELSCAMP	CA	(209) 728-7565	1	0.08
10/24	02:00 PM	DELANO	CA	(661) 370-7051	1	0.08
10/25	07:56 AM	DENTON	TX	(940) 206-5460	1	0.04
	06:08 PM	PLDL PLDL	CA	(661) 208-7891	1	0.08
	06:09 PM	LONG BEACH	CA	(562) 706-2091	1	0.08
	06:11 PM	PLDL PLDL	CA	(661) 208-7891	1	0.08
10/26	08:37 AM	FRESNO	CA	(559) 903-5893	1	0.08
	05:59 PM	LONG BEACH	CA	(562) 706-2091	1	0.08
	06:58 PM	DELANO	CA	(661) 553-9167	1	0.08
	07:00 PM	VTVL HSPR	CA	(760) 981-2540	1	0.08
10/27	08:15 AM	FRESNO	CA	(559) 903-5893	1	0.08
	08:35 AM	STOCKTON	CA	(209) 401-8515	1	0.08
Subtotal for (661) 871-5613						
Itemized Calls: 91		Length: 96.0		Amount: 6.80		
Subtotal for Switched Outbound						
Itemized Calls: 91		Length: 96.0		Amount: 6.80		



**RE: Internet Plan**

Please contact us regarding your account  
1-855-815-2598

You have an Internet plan that is no longer optimizing your Internet speeds. Today, businesses rely more on the Internet than ever before, and we want to ensure you have the speed you need to power your business's success.

As a valued customer, **your business is eligible for Internet speeds up to 3x faster than your current Internet** and may qualify for additional discounts. Call **1-855-815-2598** for a **FREE ACCOUNT REVIEW** to confirm your business is receiving the best services at the best price.

Call **1-855-815-2598** today!

Sincerely,

*Matt Bury*

Matt Bury  
VP of Marketing, Small and Medium Business



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652  
8301 1000 NO RP 19 11202023 NNNNNNNN 01 998385

RIO BRAVO COMMUNITY ASSN-GUARD  
14500 CASA CLUB DR  
BAKERSFIELD CA 93306-9506

November 19, 2023



029

Invoice Number: 0907761111923  
Account Number:: 8301 10 015 0907761  
Security Code: **2031**

Rio Bravo Community Assn-guard

**Contact Us**

Visit us at [SpectrumBusiness.net](https://SpectrumBusiness.net)

Or, call us at **855-252-0675**

8301 1000 NO RP 19 11202023 NNNNNNNN 01 998385



029

November 19, 2023  
Invoice Number: 0907761111923  
Account Number: **8301 10 015 0907761**  
Security Code: **2031**  
Service At: 14500 CASA CLUB DR  
BAKERSFIELD CA 93306-9506

Auto Pay Notice

**NEWS AND INFORMATION**

**Contact Us**  
Visit us at [SpectrumBusiness.net](http://SpectrumBusiness.net)  
Or, call us at **855-252-0675**

To ensure your Internet experience is optimized, take advantage of your **FREE** account review by calling **1-855-817-6826**.

**Summary** *Service from 11/19/23 through 12/18/23 details on following pages*

Previous Balance	113.48
Payments Received -Thank You!	-113.48
<b>Remaining Balance</b>	<b>\$0.00</b>
Spectrum Business™ Internet	113.48
Current Charges	\$113.48
<i>YOUR AUTO PAY WILL BE PROCESSED 12/05/23</i>	
<b>Total Due by Auto Pay</b>	<b>\$113.48</b>



**Thank you for choosing Spectrum Business.**

To avoid a late fee, the BALANCE must be paid by the DUE DATE. We appreciate your prompt payment and value you as a customer.

**Auto Pay.** Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum Business account the day after your transaction is scheduled to be processed by your bank.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652  
8301 1000 NO RP 19 11202023 NNNNNNNN 01 998385

RIO BRAVO COMMUNITY ASSN-GUARD  
14500 CASA CLUB DR  
BAKERSFIELD CA 93306-9506

November 19, 2023

**RIO BRAVO COMMUNITY**

Invoice Number: 0907761111923  
Account Number: 8301 10 015 0907761  
Service At: 14500 CASA CLUB DR  
BAKERSFIELD CA 93306-9506

**Total Due by Auto Pay** **\$113.48**

CHARTER COMMUNICATIONS  
PO BOX 7186  
PASADENA CA 91109-7186

Invoice Number: 0907761111923
Account Number: 8301 10 015 0907761
Security Code: 2031
RIO BRAVO COMMUNITY ASSN-GUARD

Contact Us
Visit us at SpectrumBusiness.net
Or, call us at 855-252-0675

8301 1000 NO RP 19 11202023 NNNNNNNN 01 998385

Charge Details

Table with 3 columns: Description, Date, Amount. Rows include Previous Balance (113.48), EFT Payment (11/05, -113.48), and Remaining Balance (\$0.00).

Payments received after 11/19/23 will appear on your next bill.

Service from 11/19/23 through 12/18/23

Spectrum Business™ Internet

Table with 3 columns: Description, Amount. Rows include Modem (3.50), Business Internet (99.99), 100Mx10M, 5 Static IP Addresses (9.99), and a total of \$113.48.

Spectrum Business™ Internet Total \$113.48

Current Charges \$113.48

Total Due by Auto Pay \$113.48

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Business Services Agreement, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your cable television, high-speed data, and/or Digital Phone service could result in disconnection of any of your Spectrum provided services.

Authorization to Convert your Check to an Electronic Funds Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Billing Practices - Spectrum Business mails monthly, itemized invoices for all monthly services in advance. A full payment is required on or before the due date indicated on this invoice. Payments made after the indicated due date may result in a late payment processing charge. Failure to pay could result in the disconnection of all your Spectrum Business service(s). Disconnection of Business Voice service may also result in the loss of your phone number.

Changing Business Locations - Please contact Spectrum Business before moving your Business Voice modem to a new address. To establish service at your new location or return equipment, please contact Spectrum Business at least twenty-one (21) business days prior to your move.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.



Local Spectrum Store: 5649 Gosford Road, Ste 500, Bakersfield CA 93313 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm or 4450 California Ave, Ste A, Bakersfield CA 93309 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm or 10436 Stockdale Highway, Bldg S-1, Ste 100, Bakersfield CA 93311 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm



For questions or concerns, please call 1-866-519-1263.



October 19, 2023  
 Invoice Number: 0907761101923  
 Account Number: **8301 10 015 0907761**  
 Security Code: **2031**  
 Service At: 14500 CASA CLUB DR  
 BAKERSFIELD CA 93306-9506

**Auto Pay Notice**

**NEWS AND INFORMATION**

**NEW!** As a Thank You for being a loyal customer, you qualify to upgrade your Internet speed with an exclusive offer. Call **1-844-898-4821** to speak with a business specialist today.

**Contact Us**

Visit us at [SpectrumBusiness.net](http://SpectrumBusiness.net)  
 Or, call us at **855-252-0675**

**Summary** *Service from 10/19/23 through 11/18/23 details on following pages*

Previous Balance	113.48
Payments Received -Thank You!	-113.48
<b>Remaining Balance</b>	<b>\$0.00</b>
Spectrum Business™ Internet	113.48
Current Charges	\$113.48
<i>YOUR AUTO PAY WILL BE PROCESSED 11/05/23</i>	
<b>Total Due by Auto Pay</b>	<b>\$113.48</b>



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4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652  
 8301 1000 NO RP 19 10202023 NNNNNNNN 01 998824

RIO BRAVO COMMUNITY ASSN-GUARD  
 14500 CASA CLUB DR  
 BAKERSFIELD CA 93306-9506

October 19, 2023

**RIO BRAVO COMMUNITY**

Invoice Number: 0907761101923  
 Account Number: 8301 10 015 0907761  
 Service At: 14500 CASA CLUB DR  
 BAKERSFIELD CA 93306-9506

**Total Due by Auto Pay \$113.48**

CHARTER COMMUNICATIONS  
 PO BOX 7186  
 PASADENA CA 91109-7186

RIO BRAVO COMMUNITY ASSN-GUARD

Invoice Number: 0907761101923
Account Number: 8301 10 015 0907761
Security Code: 2031

Contact Us

Visit us at SpectrumBusiness.net
Or, call us at 855-252-0675

8301 1000 NO RP 19 10202023 NNNNNNNN 01 998824

Charge Details

Table with 3 columns: Description, Date, Amount. Rows include Previous Balance (113.48), EFT Payment (10/05, -113.48), and Remaining Balance (\$0.00).

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Service from 10/19/23 through 11/18/23

Spectrum Business™ Internet

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Spectrum Business™ Internet Total \$113.48

Current Charges \$113.48

Total Due by Auto Pay \$113.48

Billing Information

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For questions or concerns, please call 1-866-519-1263.





Account Number: RIO BRAVO COMMUNITY ASSN-GUARD  
8301 10 015 0907761  
Security Code: 2031

**Contact Us**

Visit us at [SpectrumBusiness.net](https://SpectrumBusiness.net)  
Or, call us at **855-252-0675**

8301 1000 NO RP 19 10202023 NNNNNNNN 01 998824



## Spectrum Subscriber Annual Privacy Notice (2023) Effective: September 1, 2023

Your privacy is important to Charter. We value the trust you place in us when you subscribe to and use our Spectrum-branded cable video, internet, phone, and/or mobile products and services (collectively, the "Spectrum Services").

This Annual Privacy Notice contains information that we are required to provide you under Federal law.

Additional information regarding our privacy practices are available on our full privacy policy, available at [www.spectrum.com/privacy](https://www.spectrum.com/privacy). **We encourage you to review the full Spectrum Privacy Policy for more information about our privacy practices, including related to state-specific rights that you may have.**

### WHEN THE ANNUAL PRIVACY NOTICE APPLIES

The Annual Privacy Notice only applies to subscribers of one or more of the Spectrum Services provided by Charter Communications Operating, LLC and its subsidiaries. Depending upon the Spectrum products and services to which you subscribe, parts of this Annual Privacy Notice may not apply to you. If you have questions about this Annual Privacy Notice, please contact us directly using the information in the "How to Contact Us With Questions About This Annual Privacy Notice" section below.

Some Spectrum products and services may have additional privacy practices that are described in product or service specific sections in the full Spectrum Privacy Policy [www.spectrum.com/privacy](https://www.spectrum.com/privacy) or may be provided to you in different ways, such as contracts for Spectrum Enterprise services. To the extent there is an overlap between the privacy disclosures in this Annual Privacy Notice and a product or service-specific privacy notice (e.g., the Spectrum Biometric Data Privacy Notice), the privacy disclosures set forth in the product or service-specific notice or agreement will apply and control with respect to such product or service.

Sometimes you may access websites (e.g., news websites, shopping websites, internet search engine, etc.) or services (e.g., non-Spectrum email and instant messaging services or video streaming services, gaming services, data storage services, etc.) that we do not own or control through the Spectrum Services. These non-Spectrum websites and services may collect data or personal information about you and your online activities. Spectrum does not control and is not responsible for what these other parties do in connection with their websites or online services, or how they handle your personal information. We encourage you to read the privacy policies of any non-Spectrum websites or services you use.

### WHAT INFORMATION WE COLLECT

In order to provide you with our products and services and to keep you informed, we collect a variety of information about you when you interact with us or use our products, services, websites and applications. This information is used to efficiently provide our services to you on a cost-effective basis and to tailor our products and services to best meet your needs and interests.

#### Information You Provide to Us Directly

We collect information you provide to us when you establish a customer or user account, register to use and/or connect to certain of our services (e.g., Spectrum WiFi), and when you contact us or otherwise communicate with us, such as:

- contact information (e.g., name, address, email address, and phone number);
- usernames, passwords, images (e.g., driver's license photo), biometric data (e.g., voiceprints), and other authenticating information associated with a Spectrum account;
- information about the types of services to which you subscribe, orders you place or downloads of Spectrum applications (e.g., the Spectrum TV application) you make through a Spectrum product or service, the service options you have chosen, and any customized setting you have created;
- information about your payment methods, such as your payment card number or bank account information;
- information related to a credit application for a product or service or to protect against fraud, which may include your Social Security number, driver's license number, or other government issued identifier;
- information you provide when you enter contests, respond to customer surveys, or participate in events sponsored by us; and
- information we keep in our records when you correspond or otherwise communicate with us, including through our call centers, online chat sessions, and through social media.

#### Information We Collect Automatically

When you use the Spectrum Services, we automatically collect information through cookies and other technologies, such as:

- information from any device you use when you interact with us, including but not limited to the device identifiers, the number, types, and status of devices connected to our network, network addresses, operating system, and technical configurations of the equipment used;
- network traffic data;

- performance and support data; and
- information about your use and the operation of Spectrum products, services, websites, applications, and their features.

We also may collect usage information about:

- usage information about the channels, programs, and advertisements to which your device was tuned when you subscribe to our video service in order to provide you video content ("Video Usage Information");
- information we collect based on our provision of Spectrum Internet service, such as routing traffic to allow you to traverse from one website to another website, in order to provide internet service and connect you to the other internet-based services you request; this can include the amount of data used, device identifiers, and quality of service (i.e., quality of the signal) from customers who use our company-issued routers as part of our provision of Spectrum Internet service (collectively, "Internet Usage Information");
- call records, including the phone numbers that you call and that call you, and the times and dates of those calls, the number of text messages sent and received, when you subscribe to our phone and/or mobile service ("Call Detail Information");
- usage information about your use of the Spectrum Mobile network, the use of your mobile device, technical and network performance information, and location information when your device communicates with cell towers, Wi-Fi routers, access points, and/or with technologies used by the Global Positioning System ("GPS") ("Mobile Usage Information"); and
- device information, including your IP address and information about your browser, operating system, and platform type, demographic information through cookies, web beacons, and other tracking technologies, and information about the website that referred you to a Spectrum website, and the website to which we refer you when you leave a Spectrum website.

The information we collect will depend upon the Spectrum Services to which you subscribe. We limit the use and sharing of such information as described in this Annual Privacy Notice and as required by law.

If you subscribe to or use services that require us to transfer or store communications such as a Spectrum email account or a Spectrum voice product that includes a voicemail service, it will be necessary for us to collect the content of those communications to provide you with the service. Additionally, we collect the content of any files you store in our cloud storage services (e.g., Spectrum Cloud DVR) and other information when it is necessary to provide you with the services you use.

Please refer to the Spectrum Internet DNS Privacy Notice, available by visiting our website, to learn more about our data collection and use practices of Domain Name System ("DNS") data associated with the Spectrum Internet service.

#### Location Information

When you access our network, we may collect general location information, such as the city or zip code that correlates with the license of your device IP address, or more precise geolocation data that indicates where you are at a specific point in time. We may also collect location information when you use some of our services and applications, including precise geolocation information, such as your service address and the location of your Spectrum Mobile device or another device on which you have installed a Spectrum application. For example, when a Spectrum Mobile device connects using an in-home or out-of-home Spectrum WiFi access point, we collect the device's MAC address, the customer's username (if the customer is logged into the My Spectrum App), which is encrypted, and the Spectrum WiFi access point's geographical location. You can prohibit the collection of this information through your device's settings, but it may limit certain functions and features of the application.

#### Information Obtained from Third Parties

We may collect information from third parties for purposes related to delivering our products and services to you, for analytics and research, or for marketing and advertising our own products and services, as well as for delivering third-party advertising on the Spectrum Platform.

- Information to verify data you have provided and from credit reporting agencies to determine your credit worthiness, credit score, and credit usage.
- Information from content providers and other platform providers when you use your Spectrum account to authenticate your use of Spectrum services through that provider's platform or device.
- Information from research consultants, marketing firms, data quality management solution firms, and programming partners to enhance our marketing and advertising programs. Collected data may include demographic information, as well as personal interest data, to help us construct audience segments, deliver advertising, and evaluate the effectiveness of a given advertising campaign.



Account Number: RIO BRAVO COMMUNITY ASSN-GUARD  
8301 10 015 0907761  
Security Code: 2031

**Contact Us**

Visit us at [SpectrumBusiness.net](https://SpectrumBusiness.net)  
Or, call us at **855-252-0675**

8301 1000 NO RP 19 10202023 NNNNNNNN 01 998824

**HOW WE USE INFORMATION**

We use the information we collect to provide you with reliable, high-quality products and services. This may involve linking and combining information about you from across the Spectrum platform of products and services, as well as from third parties ("Combined Information").

**To Provide and Improve our Products and Services**

We use the information we collect to:

- deliver, maintain and improve our products, services, websites and applications;
- fulfill requests for new service or changes to your account or the products and services you already receive;
- provide you with technical support and high quality customer service, including through the use of recorded or monitored communications between you and our customer service agents;
- create and administer a Spectrum account, including activating your service, billing, invoicing, and debt collection activities;
- authenticate or otherwise provide you access to your Spectrum products and services;
- provide updates, upgrades, repairs or replacements for any of our service-related devices or software used in providing or receiving services;
- manage and configure our device(s), system(s) and network(s);
- understand how the service is being used, including through the creation of operational and marketing reports based on de-identified and/or aggregated service usage information;
- inform you of additional products and services that may be of interest to you;
- protect the security of the system, prevent fraud, detect unauthorized reception, use, and abuse of any Spectrum product, service, website or application, and to enforce any Spectrum policy or applicable terms of service;
- protect our rights, our personnel, our property, and the safety of others;
- maintain our accounting, tax and other records; and
- comply with applicable federal and state laws and regulations, as well as for the general administration of our business.

**To Communicate with You**

We use the information we collect to deliver and personalize our communications with you. We may send you promotional communications for products and services that may be of interest to you through the mail, over our cable system, by phone or SMS, or online. Some of these communications may be directed to you because of the Spectrum services to which you subscribe or your interactions on the Spectrum platform, and some may be directed to you because of your general geographic location. For more information about how to update your communication preferences please review the "What Choices You Have to Control the Use of Information by Spectrum" section of our privacy policy, available at [www.spectrum.com/privacy](https://www.spectrum.com/privacy).

**To Create Business and Marketing Reports**

We use the information we collect to create business and marketing reports (the "Reports") to provide insights into what products and services our customers are using, how long they are using our products and services, how some of our services are accessed, and what additional products and services may be of interest to our customers. We use these Reports for our own internal purposes, such as improving our products and services, determining what content to provide our customers, measuring the effectiveness of our marketing and advertising, and other research and analytics. We may also share these Reports with third parties. Any Reports shared with a third party for the third party's own use will only contain de-identified and/or aggregated information, unless we have your consent to share your personal information.

**Advertising Generally**

We use some of the information we collect to make the marketing and advertising you see on the Spectrum platform more relevant to you, as well as to market the Spectrum products and services on other websites and platforms. For information about how to limit the use of information for these purposes, please review the "What Choices You Have to Control the Use of Information by Spectrum" of our privacy policy, available at [www.spectrum.com/privacy](https://www.spectrum.com/privacy).

**Addressable Advertising on our Cable System**

Some of the advertisements you see on cable channels are placed by us. Some of those advertisements are placed in particular shows or channels; others are shown in particular geographic areas. Some of our cable advertisements will ask for your permission to take certain actions, like mail you information or allow the advertiser to contact you. In some areas we will be able to address advertisements to your household through our cable system that will be more relevant to your interests based on your Video Usage Information and/or Combined Information. For more information about how to manage your advertising preferences, please review the "what choices you have to control the use of information by Spectrum" of our privacy policy, available at [www.spectrum.com/privacy](https://www.spectrum.com/privacy).

**Online Advertising and Customization**

We may use information that we or third parties learn about you from your online interactions (e.g., search or purchase history) to deliver or cause to be delivered to you advertisements that may be more relevant to you. For more information about how to manage your advertising preferences, please review the "Online Advertising and Customization" section of our privacy policy, available at [www.spectrum.com/privacy](https://www.spectrum.com/privacy).

**WITH WHOM WE SHARE INFORMATION**

We share information with others when it is necessary to provide you with Spectrum Services and in the other circumstances described below. We do not sell or otherwise share information that personally identifies our customers, including Internet Usage Information, Video Usage Information, or Call Detail Information, to third parties for those third parties' own use.

**Account Holders and Other Authorized Users**

We may disclose any information about a customer's account and use of a service to the primary account owner. The primary account owner may also authorize other users to access information on the account.

**Charter/Spectrum Related Businesses**

We may share information about you with other Charter and Spectrum-related companies in order to provide the services, or to make your Spectrum experience more streamlined. We may also share information about you with these related companies for their own marketing purposes when legally permitted to do so.

**Service Providers**

We may disclose your information to service providers who perform business activities on our behalf such as billing and collections, payment processing, analytics and research, marketing, service delivery and customization, maintenance and operations, and fraud prevention. These third-party service providers are authorized to use your personal information only as necessary to provide services to Spectrum.

**Governmental Entities or Pursuant to Valid Legal Process**

We may be required by law to disclose information about you, including information that personally identifies you, your use of our services, and the content of your communications, to governmental entities upon receipt of valid legal process. These disclosures may be made with or without your consent and with or without notice, in compliance with the law, including the terms of process.

We may also disclose personally identifiable information about you, without your consent, to protect our customers, employees, or property; in emergency situations; to enforce our rights in court or elsewhere, or directly with you, for violations of service terms, conditions or policies; and/or as otherwise required by law.

**Third Parties**

We do not sell or share information that personally identifies our customers with third parties for their own marketing or advertising purposes.

If you subscribe to our telephone service, your name, address and/or telephone number may be transmitted via Caller ID, published and distributed in affiliated or unaffiliated telephone directories, and available through affiliated or unaffiliated directory assistance operators. We take reasonable precautions to ensure that non-published and non-listed numbers are not included in the telephone directories or directory assistance services, although we cannot guarantee that errors will never occur. Please note that Caller ID blocking may not prevent the display of your name and/or telephone number when you dial certain business numbers, 911, 900 numbers or toll-free 800, 855, 844, 866, 877 or 888 numbers.

Some of the advertisements we display may invite interactive or transactional follow-up from you. When you interact with those advertisements, we may share your contact information with the advertiser for the purpose of fulfilling your request.

If we enter into a merger, acquisition, or sale of all or a portion of our assets, we may transfer your information as part of the transaction.

**WHAT CHOICES YOU HAVE TO CONTROL THE USE OF INFORMATION BY SPECTRUM**

You have choices in controlling how we use and share your information for marketing and advertising purposes. For instance, you can always choose whether to receive promotional emails or text messages. When you visit our websites, you may opt out of interest-based advertising, and when you use our mobile applications, you can limit the use of ad trackers. You may visit our [Privacy Preferences](#) page to manage your marketing communication and privacy preferences, including, for example:

- to be added to our marketing communication preferences list (e.g., "Do Not Call"), which will limit the marketing and advertising messages you receive from us about Spectrum products and services;
- to limit our use of customer proprietary network information ("CPNI"), such as Call Detail Information, for marketing and advertising of our own products and services; and



Account Number: RIO BRAVO COMMUNITY ASSN-GUARD  
8301 10 015 0907761  
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**Contact Us**

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Or, call us at **855-252-0675**

8301 1000 NO RP 19 10202023 NNNNNNNN 01 998824

- to limit our use of Video Usage Information, Combined Information, or our business and marketing reports to direct addressable advertisements or interest-based advertisements to you as further described in the preference center.

Some of the preferences will only apply when you subscribe to Spectrum services and may require additional account information. If you make changes to your contact information or get a new account, you will need to review and update your privacy preferences.

If you are a Spectrum customer and do not have access to Internet service, you may call us at the number provided on your monthly bill statement to be added to any of these lists.

If you are not a Spectrum customer and would like to add your name to marketing opt-out lists, please call 833-845-3726.

Please note that even if you choose to limit the use of information or communications for marketing and advertising purposes, you may still receive general marketing and/or advertising messages, in addition to service-related communications.

**Cookies, Tracking Technologies, and Interest-based Advertising**

Some of our websites use web analytics services, such as Google Analytics and Adobe Analytics. To learn more about Google Analytics and Adobe Analytics, including how to opt-out of tracking of analytics, please visit the following links managed by Google (<https://policies.google.com/technologies/partner-sites>) and Adobe (<https://www.adobe.com/privacy.html>).

Many of the third-party advertisers that place tracking tools on the Spectrum websites are members of programs that offer you additional choices regarding the collection and use of your information. You can opt-out of mobile app tracking by certain advertising networks through your device settings. Please note that opting-out of advertising networks services does not mean that you will not receive advertising while using our websites.

Some of our Spectrum Services may include Nielsen's proprietary measurement software, which will allow you to contribute to market research, like Nielsen's TV Ratings. To learn more about Nielsen's privacy practices, including how you can opt-out of Nielsen's collection and use of this measurement data, please visit [www.nielsen.com/digitalprivacy](http://www.nielsen.com/digitalprivacy).

**Location**

You can manage the collection of your location information through your device's settings.

**CPNI**

When you initiate an interaction with one of our representatives, such as a phone call or a chat, we may ask for your oral consent to our use of your CPNI for the purpose of providing you with an offer for other products or services. If you consent, we may use your CPNI for the duration of the interaction to offer you those additional products and services.

You may opt-out of our use of your CPNI for marketing purposes by calling us at the number provided on your monthly billing statement or visiting our Privacy Preference page at [www.spectrum.com/policies/your-privacy-rights-opt-out](http://www.spectrum.com/policies/your-privacy-rights-opt-out). If you opt out, you will experience no effect, now or in the future, on how we provide any services to which you subscribe.

**HOW WE PROTECT YOUR INFORMATION**

We use reasonable security, including technical, physical and administrative controls, to secure the information we collect and maintain. However, we cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose Spectrum information.

**HOW WE PROTECT CHILDREN'S PRIVACY**

We do not knowingly collect personal information from anyone under the age of 16. If you believe that a child under 16 years of age has provided us with personal information, please contact us at the address below.

**WHAT YOUR RIGHTS AND OUR LIMITATIONS ARE UNDER FEDERAL LAWS****The Cable Act and Personally Identifiable Information**

You have the right to know about the personally identifiable information we collect and how we use it; under what conditions and circumstances and the types of persons and entities to whom we may disclose personally identifiable information; how long we maintain personally identifiable information; the limitation on our ability to collect and disclose personally identifiable information collected from the cable system; and a subscriber's rights under the Cable Act concerning personally identifiable information and its collection and disclosure.

Personally identifiable information is information that identifies a particular person; it does not include de-identified or aggregate data that does not identify a particular person or persons.

The Cable Act permits us to use the cable system(s) to collect personally identifiable information about our subscribers when it is necessary to render the Spectrum Cable Services or other services we provide and to detect unauthorized reception or use of the Spectrum Cable Services. We may use the cable system to collect personally identifiable information about a subscriber for additional purposes with a subscriber's prior written or electronic consent.

The Cable Act permits us to disclose personally identifiable information if the disclosure is necessary to render, or conduct a legitimate business activity related to, the cable service or other services provided; required by law or legal process; or limited to your name and address under a "mailing list" exception, as described in this Privacy Policy. **We do not sell or share customer names and addresses with third parties for their own marketing or advertising purposes.**

If you subscribe to a Spectrum service that is governed by the Cable Act, we will maintain information that personally identifies you and that is associated with your use of such service for as long as necessary for the purpose for which the information was collected, which may be as long as the duration of your subscription and after you have terminated your subscription, in some instances.

You can contact us with any concerns you have regarding the handling of your personally identifiable information. You may also enforce the limitations imposed on us by the Cable Act with respect to your personally identifiable information through a civil lawsuit in federal district court. Your Spectrum Residential Services Agreement contains your agreement that, to the extent permitted by law, any claims under the Cable Act may be enforced in arbitration.

**The Communications Act and CPNI**

Information about the quantity, technical configuration, type, destination, location, and amount of your use of the Spectrum telecommunications services, and information about your Spectrum phone service that is contained on your bill, when linked to an identifiable customer of such service, is known as customer proprietary network information or "CPNI." CPNI does not include a customer's name, address, and telephone number. You can limit our use of CPNI as described in this policy.

**HOW TO ACCESS AND CORRECT THE INFORMATION IN OUR RECORDS**

We strive to keep our records accurate. If any of your information changes, please notify us immediately so we can update our records.

If you subscribe to Spectrum cable or internet services, and you would like access to the personally identifiable information we maintain in our business records, please send a written request to your local office or call us at the number provided on your monthly billing statement and we will make an appointment for you to visit during normal business hours. You will only be permitted to examine records that contain personally identifiable information about your account. If your review reveals an error in our records, we will correct it. We reserve the right to charge you for the cost of retrieving and photocopying any documents that you request. You may also be able to access certain information about you or your account by contacting one of our customer service representatives at 833-845-3726, or by logging in to your online account.

If you make a written request for a copy of your CPNI, we will disclose the relevant information we have to you at the address we have for your account, or to any person authorized by you, if we reasonably believe the request is valid. For telephone and online access to your CPNI such as outbound call detail records, we require that you first authenticate your identity using a password established using our online system. We generally do not provide our customers with records of calls received, records that are only in our archives, other records that we do not furnish as part of a telephone bill, web-browsing history, IP address logs or any other information that we do not create or maintain in the ordinary course of business unless there is a court order or similar legal process. If there are errors in names, addresses, or telephone numbers in our vendors' directory lists, or if you have been omitted from the directory, the correction cannot be made until the next available publication. Please understand that we may have no control over information appearing in directory lists or provided by directory assistance services which we do not own.

**YOUR RIGHTS UNDER STATE LAW**

If you are a resident of, California, Colorado, Connecticut, Maine, Nevada or Virginia, you may have additional rights under applicable state law. You can learn about your rights by visiting <https://www.spectrum.com/policies/privacy-policy> and reviewing the sections related to your state of residence.

**WHAT HAPPENS IF WE CHANGE THIS PRIVACY POLICY**

The most current version of our Privacy Policy is published and maintained at [www.spectrum.com](http://www.spectrum.com). The needs of our customers and the business may change from time to time and, when that happens, we may need to modify our Privacy Policy. Any changes will be posted at this website. If we make any changes that materially affect your rights or the ways in which we use or disclose information, to the extent required by applicable law, we will make reasonable efforts to notify you of the changes.

**HOW TO CONTACT US WITH QUESTIONS ABOUT HOW THIS ANNUAL PRIVACY NOTICE APPLIES**

Questions about Spectrum's privacy protections and practices should be sent to:

Charter Communications, Inc.  
Attn: Privacy and Cybersecurity Counsel  
400 Washington Blvd  
Stamford, CT 06902

You may also contact your local customer service office. You can find the phone number for your local customer service office on your monthly bill statement or by visiting our website at [www.spectrum.com](http://www.spectrum.com).





Account Number:  
Security Code:

RIO BRAVO COMMUNITY ASSN-GUARD  
8301 10 015 0907761  
2031

**Contact Us**

Visit us at [SpectrumBusiness.net](https://SpectrumBusiness.net)  
Or, call us at **855-252-0675**

8301 1000 NO RP 19 10202023 NNNNNNNN 01 998824



# GOOD NEWS!

**As a loyal customer,  
you're eligible for a special offer.**



**As a thank you for your business:**

**Installation  
FREE<sup>†</sup>**

Get Faster Internet at no additional cost

Add Business Voice with 35+  
FREE calling features

1 Mobile Unlimited Line FREE for 1 Year\*

**Call to claim your special offer**

# 1-855-211-2614

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. \*Free mobile offer is for 1 unlimited mobile line per account for 1 yr. and is reflected with up to 12 mos. credit on bill statement. Requires a bundled purchase of Business Internet with Business Voice. Standard mobile rates apply after 1 yr. Auto pay required. Offer cannot be combined with other mobile service promotions. Standard mobile rates apply if qualifying services are canceled. Devices excluded from offer. Tablets excluded from promotion. Free Unlimited line must be ordered at same time as Business Internet and Business Voice purchase, and cannot be applied to existing lines on customer account. Additional mobile lines: Standard rates apply. Per line activation fee, Spectrum Business Internet and Auto Pay required. Unlimited: Smartwatch does not qualify as a line. Reduced speeds after 20 GB of usage per line. Mobile service not available in all areas. Other restrictions apply. †Free installation available to current Internet customers that upgrade their Spectrum Business Internet speed and add Spectrum Business Voice. Includes standard installation. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Standard pricing applies after promo. period. Installation & other equipment, taxes & fees may apply. Restrictions apply. Call for details. ©2023 Charter Communications, Inc.



## INVOICE

Invoice #	Date:	Due Date:
INV192369	11/05/2023	12/05/2023

**BILL TO:** Rio Bravo Community Association  
14500 Casa Club Drive  
Bakersfield, CA 93306

**Note:** If you are set up on auto payment no further action is required, this document is for your records only.

**Please use the link below for Online Payment:**

<https://intacct.tpro3.com/payinvoice/A2B975173AAD8686E0530200007F9CDF/C003996/INV192369>

PERIOD SERVICE FROM 11/5/2023 - 12/4/2023			
DESCRIPTION	QUANTITY	RATE	TOTAL
CA: Unlimited Readers - Monthly Rio Bravo	1	\$181.23	\$181.23
VMS: VMS Software - Monthly Rio Bravo	1	\$480.41	\$480.41
Community Website Software Rio Bravo	1	\$0.00	\$0.00
Subtotal			<b>\$661.64</b>
Sales Tax			<b>\$0.00</b>
Total			<b>\$661.64</b>
Total Paid			<b>0.00</b>
Total Due			<b>661.64</b>

**Check Payment:**

DwellingLive, Inc  
DEPT CH 17548  
PALATINE IL 60055-7548

Please direct all billing inquiries to [Billing@FRONTSTEPS.com](mailto:Billing@FRONTSTEPS.com) or call 1 (800) 992-4384



## INVOICE

<b>Invoice #</b>	<b>Date:</b>	<b>Due Date:</b>
INV192369	11/05/2023	12/05/2023

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14500 Casa Club Drive  
Bakersfield, CA 93306

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<b>Total Due</b>			<b>661.64</b>

**Check Payment:**

DwellingLive, Inc  
DEPT CH 17548  
PALATINE IL 60055-7548

Please direct all billing inquiries to [Billing@FRONTSTEPS.com](mailto:Billing@FRONTSTEPS.com) or call 1 (800) 992-4384

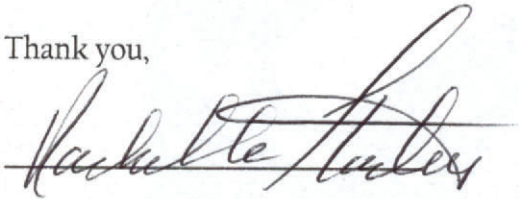


November 28, 2023

Due to the increased cost's with minimum wage going up, sick days and general expenses increasing we unfortunately need to raise rates by \$1.25 an hour. For guard service. We apologize for any inconvenience this may cause.

The increase will take effect the beginning of the year.

Thank you,



Rachelle Stanley , Pres.





R. STANLEY SECURITY SERVICE, INC.

Guard • Patrol  
403 18TH STREET  
BAKERSFIELD, CA 93301

# Invoice

043  
20028

(661) 634-9283

FED. I.D. #77-0411166 CA LICENSE # PPO12134

TO

Rio Bravo Community

DATE 11/5/23

JOB NO.

14500 Casa Club Dr.

JOB NAME Security

JOB LOCATION Same

TERMS NET 15 DAYS. A FINANCE CHARGE OF 1½% PER MONTH  
(18% PER ANNUM) WILL BE CHARGED ON ALL UNPAID BALANCES.

		DESCRIPTION	PRICE	AMOUNT
>	10/16-22	1 guard 7a-7a	\$24.45	\$ 2,037 00
	10/23-29	1 guard 7a-7a		2,037 00
	10/30-31	1 guard 7a-7a		1,164 00
			<b>BALANCE</b>	<b>\$ 5,238 00</b>
<				

043  
Thank You

**R. STANLEY SECURITY SERVICE, INC.**

Guard • Patrol  
403 18TH STREET  
BAKERSFIELD, CA 93301

**Invoice**

20004

(661) 634-9283

FED. I.D. #77-0411166 CA LICENSE # PP012134

TO

Rio Bravo Community

DATE 10/19/23

JOB NO.

14500 Casa Club Dr.

JOB NAME security

JOB LOCATION same

TERMS NET 15 DAYS. A FINANCE CHARGE OF 1½% PER MONTH  
(18% PER ANNUM) WILL BE CHARGED ON ALL UNPAID BALANCES.

		DESCRIPTION	PRICE	AMOUNT
>	10/1-7	1 guard 7a-7a	\$24,25	\$ 4,074 00
	10/8-14	1 guard 7a-7a		4,074 00
	10/15	1 guard 7a-7a		582 00
			<b>BALANCE</b>	<b>\$ 8,700 00</b>
>				



Mario Valenzuela &lt;mario@rbcahoa.org&gt;

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**Car Damage**

3 messages

**Phil Crosby** <crosby110@hotmail.com>

Wed, Oct 4, 2023 at 4:09 PM

To: Mario Rbca &lt;mario@rbcahoa.org&gt;, Sarah Rivera &lt;sarah@hoacity.com&gt;, Fred Wiley &lt;fwiley@orba.biz&gt;, Bill Slocumb &lt;billslocumb@hotmail.com&gt;

We agreed to pay the guy \$400. His info is:

Irineo Izazga  
909 Oranewood 93306

Can we get a check to him? Bill wanted a release. Can we do it like insurance checks that say cashing the check waives all claims or something similar? If not, prepare a release and I'll have him sign it.

Thanks

Phil  
Get [Outlook for Android](#)

---

**Phil Crosby** <crosby110@hotmail.com>

Wed, Oct 4, 2023 at 4:10 PM

To: Mario Rbca &lt;mario@rbcahoa.org&gt;, Sarah Rivera &lt;sarah@hoacity.com&gt;, Fred Wiley &lt;fwiley@orba.biz&gt;, Bill Slocumb &lt;billslocumb@hotmail.com&gt;

Izazaga

Get [Outlook for Android](#)

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**From:** Phil Crosby**Sent:** Wednesday, October 4, 2023 4:09:27 PM**To:** Mario Rbca <[mario@rbcahoa.org](mailto:mario@rbcahoa.org)>; Sarah Rivera <[sarah@hoacity.com](mailto:sarah@hoacity.com)>; Fred Wiley <[fwiley@orba.biz](mailto:fwiley@orba.biz)>; Bill Slocumb <[billslocumb@hotmail.com](mailto:billslocumb@hotmail.com)>**Subject:** Car Damage

[Quoted text hidden]

---

**fwiley@orba.biz** <fwiley@orba.biz>

Wed, Oct 4, 2023 at 4:37 PM

To: Phil Crosby &lt;crosby110@hotmail.com&gt;, Mario Rbca &lt;mario@rbcahoa.org&gt;, Sarah Rivera &lt;sarah@hoacity.com&gt;, Bill Slocumb &lt;billslocumb@hotmail.com&gt;

Make it short and sweet.

Fred

[Quoted text hidden]



2972 Larkin Ave  
Clovis, CA 93612

Phone: 559-292-0460  
Fax: 559-292-7756

**INVOICE 10202033**  
INVOICE DATE 11/18/2023

**BILL TO**

HOA Management Solutions Inc  
2225 E Street  
Suite 201  
Bakersfield, CA 93301

**Phone:** 888-495-2316

**PROPERTY ADDRESS**

Rio Bravo Community 15200 Casa  
Club Dr  
15200 Casa Club Dr  
hwy 178 Entrance and Guard Shack  
Bakersfield, CA 93306

INVOICE	TERMS	Account Owner
11/18/2023	30 Days	Victor Jimenez
DESCRIPTION		PRICE
11/08/2023: WORK ORDER: 1167 2023 Fall Color Install -(4) Flower Flats. -Garden Soil. -Fertilizer. -Snail bait. Pre & Post irrigation check..		\$282.23
Payment Code: KFJKLCPB		<b>INVOICE GRAND TOTAL \$282.23</b>

**PROPERTY**  
346

**AMOUNT**  
\$282.23

**INVOICE**  
10202033

**INVOICE DATE**  
11/18/2023



2972 Larkin Ave  
Clovis, CA 93612



2972 Larkin Ave  
Clovis, CA 93612

Phone: 559-~~292-2700~~ **047**  
Fax: 559-292-7756

**INVOICE 10202015**  
INVOICE DATE 11/15/2023

**BILL TO**

HOA Management Solutions Inc  
2225 E Street  
Suite 201  
Bakersfield, CA 93301

**Phone:** 888-495-2316

**PROPERTY ADDRESS**

Rio Bravo Community 15200 Casa  
Club Dr  
15200 Casa Club Dr  
hwy 178 Entrance and Guard Shack  
Bakersfield, CA 93306

INVOICE	TERMS	Account Owner
11/15/2023	30 Days	Victor Jimenez
DESCRIPTION		PRICE
11/08/2023: WORK ORDER: 1167 2023 Fall Color Install -(4) Flower Flats. -Garden Soil. -Fertilizer. -Snail bait. Pre & Post irrigation check..		\$282.23
Payment Code: JXG3TB7T		<b>INVOICE GRAND TOTAL \$282.23</b>

**PROPERTY**  
346

**AMOUNT**  
\$282.23

**INVOICE**  
10202015

**INVOICE DATE**  
11/15/2023



2972 Larkin Ave  
Clovis, CA 93612



2972 Larkin Ave  
Clovis, CA 93612

Phone: 559-292-2900  
Fax: 559-292-7756

**INVOICE 10201950**  
INVOICE DATE 11/15/2023

**BILL TO**

HOA Management Solutions Inc  
2225 E Street  
Suite 201  
Bakersfield, CA 93301

**Phone:** 888-495-2316

**PROPERTY ADDRESS**

Rio Bravo Community 15200 Casa Club Dr  
15200 Casa Club Dr  
hwy 178 Entrance and Guard Shack  
Bakersfield, CA 93306

INVOICE	TERMS	Account Owner
11/15/2023	30 Days	Victor Jimenez
DESCRIPTION		PRICE
10/17/2023: WORK ORDER: 793 1022139 - Rio Bravo Community (120) ft PVC 2" (1) 2" Valve (1) 2" Flush Basin		\$2,200.00
Payment Code: P5PWLVCZ	<b>INVOICE GRAND TOTAL</b>	<b>\$2,200.00</b>

**PROPERTY**  
346

**AMOUNT**  
\$2,200.00

**INVOICE**  
10201950

**INVOICE DATE**  
11/15/2023



2972 Larkin Ave  
Clovis, CA 93612



2972 Larkin Ave  
Clovis, CA 93612

Phone: 559-292-1900  
Fax: 559-292-7756

**INVOICE 10201999**  
INVOICE DATE 10/31/2023

**BILL TO**

HOA Management Solutions Inc  
2225 E Street  
Suite 201  
Bakersfield, CA 93301

**Phone:** 888-495-2316

**PROPERTY ADDRESS**

Rio Bravo Community 15200 Casa  
Club Dr  
15200 Casa Club Dr  
hwy 178 Entrance and Guard Shack  
Bakersfield, CA 93306

INVOICE	TERMS	Account Owner
10/31/2023	30 Days	Victor Jimenez
DESCRIPTION		PRICE
10/18/2023: WORK ORDER: 905 FURNISH & INSTALL 2023 RYE SEED (4) 50 LBS RYE SEED		\$600.00
Payment Code: PSWNHHGX	<b>INVOICE GRAND TOTAL</b>	<b>\$600.00</b>

PROPERTY  
346

AMOUNT  
\$600.00

INVOICE  
10201999

INVOICE DATE  
10/31/2023



2972 Larkin Ave  
Clovis, CA 93612



EMTS, Inc.  
2972 Larkin Ave.  
Clovis, CA 93612

**INVOICE**                      **44610**  
Invoice Date:                  9/30/2023  
Customer ID:                  RIO004

**Due Date:**                      **10/30/2023**

**CUSTOMER INFORMATION:**

Rio Bravo Community(Country Cl  
C/O HOA Management Solutions  
Mario Valenzuela  
PO BOX 12710  
Bakersfield, CA 93389

**JOB INFORMATION:**

Job #      10-22-139  
RIO BRAVO COMMUNITY (COUNTY)  
2225 E Street, Suite 201  
BAKERSFIELD, CA 93301

Item	Description	Amount Due
1	September 2023 Landscape Maintenance	876.75

Total Due                      \$876.75



Make checks payable to EMTS, Inc.  
If you have questions, please contact our AR Team at 559-292-2900  
or email AR@eliteteamoffices.com



# 051 INVOICE

Management services and expenses

**HOA Management Solutions, Inc.**  
 Post Office Box 12710  
 Bakersfield, California 93389  
 United States

**BILL TO**  
**Rio Bravo Community Association**  
 Phil Crosby  
 14500 Casa Club Drive  
 Bakersfield, 93306  
  
 (661) 577-4345  
 office@rbcahoa.org

**Invoice Number:** RBCA 23-11  
**Invoice Date:** December 14, 2023  
**Payment Due:** December 18, 2023

**Amount Due (USD): \$1,689.61**

Product	Quantity	Price	Amount
<b>Management Fee Fixed Rate (Monthly)</b> Management Fee Fixed Rate (Monthly)	1	\$1,498.65	\$1,498.65
<b>Hosting</b> Hosting - website	1	\$19.95	\$19.95
<b>Ringcentral Phone Service</b> Phone/voicemail/fax/sms for 1 line	1	\$17.00	\$17.00
<b>Office Supplies</b> Poly String Envelopes	1	\$1.61	\$1.61
<b>Postage</b> First Class Postage for (7) Vendor Payments (November 2023)	0	\$0.63	\$0.00
<b>Copying and/or Printing</b> (205) pages for November 2023 Invoices	205	\$0.12	\$24.60
<b>Postage</b> First Class Postage for November 2023 Billing	192	\$0.63	\$120.96
<b>Office Supplies</b> Postage Mailing Labels (November 2023 Billing)	4	\$1.05	\$4.20
<b>Copying and/or Printing</b> Print for November 2023: 0 pages for Board packets (0); pages for Delegate packets; (0); 0 pages for agendas (0); 22 misc prints	22	\$0.12	\$2.64



# 052 INVOICE

Management services and expenses

**HOA Management Solutions, Inc.**  
Post Office Box 12710  
Bakersfield, California 93389  
United States

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**Subtotal:** \$1,689.61

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**Total:** \$1,689.61

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**Amount Due (USD):** \$1,689.61



# 053 INVOICE

Management services and expenses

**HOA Management Solutions, Inc.**  
 Post Office Box 12710  
 Bakersfield, California 93389  
 United States

**BILL TO**  
**Rio Bravo Community Association**  
 Phil Crosby  
 14500 Casa Club Drive  
 Bakersfield, 93306  
  
 (661) 577-4345  
 office@rbcahoa.org

**Invoice Number:** RBCA 23-10  
**Invoice Date:** December 14, 2023  
**Payment Due:** December 18, 2023

**Amount Due (USD): \$1,803.70**

Product	Quantity	Price	Amount
<b>Management Fee Fixed Rate (Monthly)</b> Management Fee Fixed Rate (Monthly)	1	\$1,498.65	\$1,498.65
<b>Hosting</b> Hosting - website	1	\$19.95	\$19.95
<b>Ringcentral Phone Service</b> Phone/voicemail/fax/sms for 1 line	1	\$17.00	\$17.00
<b>Office Supplies</b> Poly String Envelopes	1	\$1.61	\$1.61
<b>Postage</b> First Class Postage for (7) Vendor Payments (October 2023)	7	\$0.63	\$4.41
<b>Copying and/or Printing</b> (205) pages for October 2023 Invoices	205	\$0.12	\$24.60
<b>Postage</b> First Class Postage for October 2023 Billing	192	\$0.63	\$120.96
<b>Office Supplies</b> Postage Mailing Labels (October 2023 Billing)	4	\$1.05	\$4.20
<b>Copying and/or Printing</b> Print for October 2023: 428 pages for Board packets (107*4); 470 pages for Delegate packets; (94*5); 27 pages for agendas (3x9); 11 misc prints	936	\$0.12	\$112.32



054  
**INVOICE**

Management services and expenses

**HOA Management Solutions, Inc.**  
Post Office Box 12710  
Bakersfield, California 93389  
United States

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**Subtotal:** \$1,803.70

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**Total:** \$1,803.70

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**Amount Due (USD):** \$1,803.70

**AURELIO HERNANDEZ**

846 Beaver Rise Drive  
Bakersfield, CA 93306

December 14, 2023

**INVOICE**

Janitorial Services for 12/5/23; 12/12/23; 12/19/23; and 12/26/23, at \$50.00 per visit.

**Total: \$200.00**

**AURELIO HERNANDEZ**

846 Beaver Rise Drive  
Bakersfield, CA 93306

December 14, 2023

**INVOICE**

Janitorial Services for 11/7/23; 11/14/23; 11/21/23; and 11/28/23, at \$50.00 per visit.

**Total: \$200.00**

Dated 11/6/2023

Orkin  
P O BOX 740300  
CINCINNATI, OH 45274-0300

RIO BRAVO COMMUNITY ASSOCIATION  
14500 CASA CLUB DR  
BAKERSFIELD, CA 93306-9506

Acct # 33711161

Purchase order

DESCRIPTION	INVOICE	DISCOUNT	TAX	QUANTITY	AMOUNT DUE
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**For service at: RIO BRAVO COMMUNITY ASSOCIATION 14500 CASA CLUB DR BAKERSFIELD, CA 93306-9506**

PC Standard - EOM 6 - PC Standard	\$51.99	\$0.00	\$0.00		\$51.99
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Total Payment Amount: \$0.00

<b>PLEASE REMIT</b>	<b>\$51.99</b>
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Phone #: (866) 640-4371

Orkin  
P O BOX 740300  
CINCINNATI, OH 45274-0300

**PLEASE RETURN THIS PORTION WITH YOUR PAYMENT**  
For service at: 14500 CASA CLUB DR BAKERSFIELD, CA 93306-9506  
Phone #: (866) 640-4371

Acct # 33711161  
RIO BRAVO COMMUNITY ASSOCIATION

**INVOICE 252084325 Dated 11/6/2023**  
**PLEASE REMIT \$51.99**



Dated 9/25/2023

Orkin  
P O BOX 740300  
CINCINNATI, OH 45274-0300

RIO BRAVO COMMUNITY ASSOCIATION  
14500 CASA CLUB DR  
BAKERSFIELD, CA 93306-9506

Acct # 33711161

Purchase order

DESCRIPTION	INVOICE	DISCOUNT	TAX	QUANTITY	AMOUNT DUE
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**For service at: RIO BRAVO COMMUNITY ASSOCIATION 14500 CASA CLUB DR BAKERSFIELD, CA 93306-9506**

PC Standard - EOM 6 - PC Standard	\$51.99	\$0.00	\$0.00		\$51.99
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Total Payment Amount: \$0.00

<b>PLEASE REMIT</b>	<b>\$51.99</b>
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Phone #: (866) 640-4371

Orkin  
P O BOX 740300  
CINCINNATI, OH 45274-0300

**PLEASE RETURN THIS PORTION WITH YOUR PAYMENT**  
For service at: 14500 CASA CLUB DR BAKERSFIELD, CA 93306-9506  
Phone #: (866) 640-4371

Acct # 33711161  
RIO BRAVO COMMUNITY ASSOCIATION

**INVOICE 249155484 Dated 9/25/2023**  
**PLEASE REMIT \$51.99**



059

TELEPHONE (818) 884-9998  
FACSIMILE (818) 884-10875008 CHESEBRO ROAD, SUITE 200  
AGOURA HILLS, CA 91301BILLING@HOAATTORNEYS.COM  
WWW.HOAATTORNEYS.COM

TOLL FREE (866) 788-9998

**VIA EMAIL**Rio Bravo Community Association  
c/o Rio Bravo Community Association

mario@rbcahoa.org

October 31, 2023  
Invoice No. 149875**Billed To:** Rio Bravo Community Association - General  
Our File No.: 6735***Professional Services Rendered***

<u>Date</u>	<u>Description</u>	<u>Hours</u>	<u>Charges</u>
10/12/2023	Preparation of litigation budget for possible litigation with Casa Club	1.20	\$456.00
10/12/2023	Receive and review email from client re Highpointe settlement; telephone call from client re same	0.30	\$114.00
10/13/2023	Receive and review email from client and Highpointe settlement agreement; Preparation of email to client re voting rights for Highpointe; review governing documents in preparation of same	1.60	\$608.00
10/16/2023	Receive and review email from counsel for Casa Club; Preparation of email to counsel; Preparation of email to client discussing a proposed response to opposing counsel	0.60	\$228.00
		<b>Total Fees</b>	<b>\$1,406.00</b>

Total New Charges \$1,406.00Previous Balance \$3,819.6310/02/2023 Payment 7049 \$-703.63  
Payment Received - Thank you!10/24/2023 Payment 7074 \$-3,819.63  
Payment Received - Thank you!Total Payments and Credits \$-4,523.26

059

Balance Due

\$702.37

**A/R Aging**

Current	30 Days	60 Days	90 Days	120 and Over	Total
\$702.37	\$0.00	\$0.00	\$0.00	\$0.00	\$702.37

**TERMS: Net 20 days. Should you have any questions regarding this invoice, please contact our billing department at 866-788-9998 or email to [billing@HOAattorneys.com](mailto:billing@HOAattorneys.com). Payments received after the date of this invoice are not included.**

**Please note that we have moved our main office from Woodland Hills into our new office located at 5008 Chesebro Road, Suite 200, Agoura Hills, 91301 effective May 8, 2023. Please update your records accordingly. Thank you!**